

Frequently Asked Questions About Responsible Vendor Training

1. What is the Responsible Vendor Training (RVT) Program?

Under the RVT Program, the Cannabis Control Commission (Commission) certifies companies to provide the annual minimum training of four hours to Marijuana Establishment (ME) and Medical Marijuana Treatment Center (MTC) Agents. All ME and MTC Agents involved in the handling and sale of marijuana for adult and/or medical use need to successfully complete training by a Commission-certified vendor within 90 days of hire. See the current list of Certified Responsible Vendor Trainers on the Commission website link [here](#). See [935 CMR 500.105\(2\)\(b\)](#) and [935 CMR 501.105\(2\)\(b\)](#) for the current RVT regulations.

2. How do I apply to become a Responsible Vendor Trainer?

Applications are available through the Massachusetts Cannabis Industry Portal ([MassCIP](#)). The application requires contact information, types of trainings offered, documents that include the full curriculum, and other information detailed in the adult and medical use of marijuana regulations. A checklist of items required in the application can be found on the Commission website link [here](#). All sections of the checklist must be adequately satisfied for an application to be deemed complete for working group review.

Once an application is complete, staff review and prepare it for a Commission vote at an upcoming public meeting.

3. Who may apply to be Responsible Vendor Trainer?

Responsible Vendor Trainers must be independent from MEs and MTCs. Owners and employees of vendors in the RVT Program cannot have a controlling interest in any licensed ME or MTC. The Commission has also designed standards to ensure that trainers do not sell certain services, equipment, or supplies from third parties.

There are no regulatory requirements or limitations on the types of companies or individuals, or location of business, that can apply to become a Responsible Vendor Trainer. In general, applicants are either individuals or educational entities that teach a



variety of curriculums or certification programs for adults. Expertise includes, but is not limited to medical cannabis, criminal justice, cannabis business, and education.

4. Are dual-badged agents (registered as both an ME and MTC Agent) required to take the four-hour Basic Core Curriculum RVT twice (once per license)?

No, Agents who are registered as both an ME and MTC Agent are only required to take the RVT Basic Core Curriculum once every year (12 months).

5. Are Agents' RVT Program certificates of completion transferable from other MEs or MTCs?

Yes. An Agent that successfully completes training through a Responsible Vendor Trainer has fulfilled their annual RVT Basic Core Curriculum training, which is transferable to/from other MEs and MTCs within the year (12 months) it was completed.

6. When will the Advanced Core Curriculum and Delivery Core Curriculum begin?

Per 935 CMR 500.105(2)(b)4.f. and 935 CMR 501.105(2)(b)4.f., the Advanced Core Curriculum and the Delivery Core Curriculum mechanisms will be created and implemented (i.e., open for Responsible Vendor Trainer applications) by July 2022. Until then, ME and MTC Agents are only required to take the Basic Core Curriculum and Responsible Vendor Trainers are only permitted to provide the Basic Core Curriculum as certified by the Commission.

7. Do Responsible Vendor Trainers receive a MassCIP login in order to register Agents who complete the course?

No, Responsible Vendor Trainers do not receive a MassCIP login for agent registration. Responsible Vendor Trainers are required to maintain their own records for 4 years and provide to the Commission upon request.

8. Where can I find more information about the RVT Program?

The Commission's website has information on the program at MassCannabisControl.com/Responsible-Vendor-Training.

Additionally, you can find the full RVT Program requirements in the Commission's regulations at [935 CMR 500.105\(2\)\(b\)](#) and [935 CMR 501.105\(2\)\(b\)](#).



9. How do Agents who receive RVT Program training provide feedback?

ME and MTC Agents should provide feedback directly to Responsible Vendor Trainers.
The Commission does not review RVT Program feedback at this time.

