



# **Massachusetts Cannabis Control Commission**

### Marijuana Retailer

**General Information:** 

License Number: MR283213
Original Issued Date: 02/25/2021
Issued Date: 02/25/2021
Expiration Date: 02/25/2022

### ABOUT THE MARIJUANA ESTABLISHMENT

Business Legal Name: Z&T Inc

Phone Number: 401-623-6068 Email Address: tsmatt84@gmail.com

Business Address 1: 93 Davis Street Business Address 2:

Business City: Douglas Business State: MA Business Zip Code: 01516

Mailing Address 1: 5 Michele Drive Mailing Address 2:

Mailing City: North Providence Mailing State: RI Mailing Zip Code: 02904

### CERTIFIED DISADVANTAGED BUSINESS ENTERPRISES (DBES)

Certified Disadvantaged Business Enterprises (DBEs): Minority-Owned Business

### PRIORITY APPLICANT

Priority Applicant: no

Priority Applicant Type: Not a Priority Applicant

**Economic Empowerment Applicant Certification Number:** 

**RMD Priority Certification Number:** 

### RMD INFORMATION

Name of RMD:

Department of Public Health RMD Registration Number:

Operational and Registration Status:

To your knowledge, is the existing RMD certificate of registration in good

standing?:

If no, describe the circumstances below:

### PERSONS WITH DIRECT OR INDIRECT AUTHORITY

Person with Direct or Indirect Authority 1

Percentage Of Ownership: 100 Percentage Of Control: 90

Role: Owner / Partner Other Role:

First Name: Sabhan Last Name: Kosto Suffix:
Gender: Male User Defined Gender:

Date generated: 09/24/2021 Page: 1 of 5

What is this person's race or ethnicity?: Middle Eastern or North African (Lebanese, Iranian, Egyptian, Syrian, Moroccan, Algerian)

Specify Race or Ethnicity:

Person with Direct or Indirect Authority 2

Percentage Of Ownership: Percentage Of Control: 10

Role: Manager Other Role:

First Name: Teresa Last Name: Matteson Suffix:
Gender: Female User Defined Gender:

What is this person's race or ethnicity?: Decline to Answer

Specify Race or Ethnicity:

### **ENTITIES WITH DIRECT OR INDIRECT AUTHORITY**

No records found

### **CLOSE ASSOCIATES AND MEMBERS**

No records found

# CAPITAL RESOURCES - INDIVIDUALS Individual Contributing Capital 1

First Name: Sabhan Last Name: Kosto Suffix:

Types of Capital: Monetary/Equity, Land, Other Type of Total Value of the Capital Provided: Percentage of Initial Capital:

Buildings Capital: \$200000 20

Capital Attestation: Yes

### **CAPITAL RESOURCES - ENTITIES**

No records found

### **BUSINESS INTERESTS IN OTHER STATES OR COUNTRIES**

No records found

### DISCLOSURE OF INDIVIDUAL INTERESTS

No records found

### MARIJUANA ESTABLISHMENT PROPERTY DETAILS

Establishment Address 1: 93 Davis Street

Establishment Address 2:

Establishment City: Douglas Establishment Zip Code: 01516

Approximate square footage of the establishment: 3000 How many abutters does this property have?: 5

Have all property abutters been notified of the intent to open a Marijuana Establishment at this address?: Yes

### HOST COMMUNITY INFORMATION

Host Community Documentation:

Document Category	Document Name	Туре	ID	Upload
				Date
Certification of Host Community Agreement	Z&T HCA Agreement.pdf	pdf	5e17c32e0557385733b43f2d	01/09/2020
Plan to Remain Compliant with Local Zoning	Z&T Local Bylaws .pdf	pdf	5e17fab70aa7ba5339f6ef3b	01/09/2020
Community Outreach Meeting	Z&T Host Community Attestation	pdf	5e7a3a059a385038d9d882e6	03/24/2020

Documentation	Form .pdf			
Community Outreach Meeting	Community Outreach Notice - Z & T Inc.	pdf	5e7a45f8554b033566cce3f7	03/24/2020
Documentation	Kosto.pdf			

Total amount of financial benefits accruing to the municipality as a result of the host community agreement. If the total amount is zero, please enter zero and provide documentation explaining this number.: \$

### PLAN FOR POSITIVE IMPACT

Plan to Positively Impact Areas of Disproportionate Impact:

Document Category	Document Name	Type	ID	Upload Date
Plan for Positive Impact	Plan for Positive Impact - Z&T Inc.pdf	pdf	5e7a46b92b97cf38fa373697	03/24/2020

### ADDITIONAL INFORMATION NOTIFICATION

Notification: I understand

# INDIVIDUAL BACKGROUND INFORMATION

Individual Background Information 1

Role: Owner / Partner Other Role:

First Name: Sabhan Last Name: Kosto Suffix:

RMD Association: Not associated with an RMD

Background Question: no

Individual Background Information 2

Role: Manager Other Role:

First Name: Teresa Last Name: Matteson Suffix:

RMD Association: Not associated with an RMD

Background Question: no

### **ENTITY BACKGROUND CHECK INFORMATION**

No records found

### MASSACHUSETTS BUSINESS REGISTRATION

Required Business Documentation:

Document Category	Document Name	Туре	ID	Upload Date
Department of Revenue - Certificate of Good standing	Cogs IRS T&Z.pdf	pdf	5e140a2af76dd253236e3cb5	01/06/2020
Bylaws	By laws t and z.pdf	pdf	5e140a3cb7ff09534ba02926	01/06/2020
Secretary of Commonwealth - Certificate of Good Standing	COGS MA t and z.pdf	pdf	5e140a42ef24345344e50b9d	01/06/2020
Articles of Organization	Articles of incorporation t and z.pdf	pdf	5e140b4efab70557127f154d	01/06/2020
Secretary of Commonwealth - Certificate of Good Standing	T&Z unemployment assistance.pdf	pdf	5e6e58f8b014bf38e46c9edc	03/15/2020

No documents uploaded

Date generated: 09/24/2021 Page: 3 of 5

Massachusetts Business Identification Number: 001404828

Doing-Business-As Name:

DBA Registration City:

### **BUSINESS PLAN**

**Business Plan Documentation:** 

Document Category	Document Name	Type	ID	Upload Date
Plan for Liability Insurance	Plan For Liability Insurance T&Z.pdf	pdf	5e1413ac0557385733b43585	01/07/2020
Business Plan	T&Z unemployment assistance.pdf	pdf	5e6e5908961ad539052ba037	03/15/2020
Business Plan	Z&T Inc. Business Plan.pdf	pdf	5e7a4c412eba6d38ef16308f	03/24/2020
Proposed Timeline	T&Z Inc - Proposed Timeline For Operation.pdf	pdf	5e7a4c461cdd2e3910a5089a	03/24/2020

### **OPERATING POLICIES AND PROCEDURES**

Policies and Procedures Documentation:

Document Category	Document Name	Туре	ID	Upload Date	
Plan for obtaining marijuana or marijuana products	Plan for Obtaining Marijuana.pdf	pdf	5e152792ef24345344e50ecd	01/07/2020	
Restricting Access to age 21 and older	SOP RESTRICTING ACCESS TO AGE 21 AND OLDER.pdf	pdf	5e573ca0813339048c3ff69d	02/26/2020	
Security plan	Security Policy and Procedures (Z&T Inc.).pdf	pdf	5e573d3702a6e7045352f881	02/26/2020	
Prevention of diversion	SOP ANTI-DIVERSION POLICIES.pdf	pdf	5e573da07225f0046965bae1	02/26/2020	
Storage of marijuana	SOP STORAGE PROCEDURES.pdf	pdf	5e573db14fa2b004756a4740	02/26/2020	
Transportation of marijuana	SOP TRANSPORTATION MANIFEST AND SECURITY.pdf	pdf	5e573eef5b05c304785ea7cf	02/26/2020	
Inventory procedures	SOP INVENTORY PROCEDURES.pdf	pdf	5e573f187225f0046965bae5	02/26/2020	
Quality control and testing	SOP QUALITY CONTROL.pdf	pdf	5e573facd29b0704447da368	02/26/2020	
Dispensing procedures	SOP DISPENSING PROCEDURES.pdf	pdf	5e573fd47b9883042b374cd5	02/26/2020	
Personnel policies including background checks	SOP HIRING PROCEDURES & STANDARDS.pdf	pdf	5e574014d29b0704447da36c	02/26/2020	
Record Keeping procedures	SOP RECORD KEEPING PROCEDURES.pdf	pdf	5e5740314dd5bb0494109316	02/26/2020	
Maintaining of financial records	SOP MAINTAINING OF FINANCIAL RECORDS.pdf	pdf	5e5740a77225f0046965baee	02/26/2020	
Qualifications and training	SOP QUALIFICATIONS AND TRAINING PROCEDURES.pdf	pdf	5e5743b07b9883042b374ce0	02/26/2020	
Diversity plan	Diversity Plan (Z&T Inc.).pdf	pdf	5e851b842b97cf38fa37558f	04/01/2020	

### MARIJUANA RETAILER SPECIFIC REQUIREMENTS

No documents uploaded

No documents uploaded

Date generated: 09/24/2021

### **ATTESTATIONS**

I certify that no additional entities or individuals meeting the requirement set forth in 935 CMR 500.101(1)(b)(1) or 935 CMR 500.101(2)(c)(1) have been omitted by the applicant from any marijuana establishment application(s) for licensure submitted to the Cannabis Control Commission.: | Agree

I understand that the regulations stated above require an applicant for licensure to list all executives, managers, persons or entities having direct or indirect authority over the management, policies, security operations or cultivation operations of the Marijuana Establishment; close associates and members of the applicant, if any; and a list of all persons or entities contributing 10% or more of the initial capital to operate the Marijuana Establishment including capital that is in the form of land or buildings.: I Agree

I certify that any entities who are required to be listed by the regulations above do not include any omitted individuals, who by themselves, would be required to be listed individually in any marijuana establishment application(s) for licensure submitted to the Cannabis Control Commission.:

I Agree

Notification: I Understand

I certify that any changes in ownership or control, location, or name will be made pursuant to a separate process, as required under 935 CMR 500.104(1), and none of those changes have occurred in this application.:

I certify that to the best knowledge of any of the individuals listed within this application, there are no background events that have arisen since the issuance of the establishment's final license that would raise suitability issues in accordance with 935 CMR 500.801.:

I certify that all information contained within this renewal application is complete and true.:

### ADDITIONAL INFORMATION NOTIFICATION

Notification: I Understand

### COMPLIANCE WITH POSITIVE IMPACT PLAN

No records found

### **COMPLIANCE WITH DIVERSITY PLAN**

No records found

### HOURS OF OPERATION

Monday From: 9:00 AM Monday To: 10:00 PM

Tuesday From: 9:00 AM Tuesday To: 10:00 PM

Wednesday From: 9:00 AM Wednesday To: 10:00 PM

Thursday From: 9:00 AM Thursday To: 10:00 PM

Friday From: 9:00 AM Friday To: 10:00 PM

Saturday From: 9:00 AM Saturday To: 10:00 PM

Sunday From: 10:00 AM Sunday To: 9:00 PM

Date generated: 09/24/2021 Page: 5 of 5



# **Host Community Agreement Certification Form**

The applicant and contracting authority for the host community must complete each section of this form before uploading it to the application. Failure to complete a section will result in the application being deemed incomplete. Instructions to the applicant and/or municipality appear in italics. Please note that submission of information that is "misleading, incorrect, false, or fraudulent" is grounds for denial of an application for a license pursuant to 935 CMR 500.400(1).

Applicant
1, SAB HAN 2 K 15 FO, (insert name) certify as an authorized representative of
Signature of Authorized Representative of Applicant
Host Community
I, Matheut Wick (insert name) certify that I am the contracting authority or
have been duly authorized by the contracting authority for Tours of Douglas (insert
name of host community) to certify that the applicant and Tourner Doubles (insert name
of host community) has executed a host community agreement pursuant to G.L.c. 94G § 3(d) on(insert date).
77 19
blattendelice TOWN ADMINISTRATOR.
Signature of Contracting Authority or
Authorized Representative of Host Community

# Z&T's Plan to Adhere to Local Bylaws

Z&T's retail location is located in an industrial zone in Douglas, MA. The town does not have any bylaws directed at cannabis zoning. Instead, the town is giving out a maximum of three Host Community Agreements andis allowing cannabis retail business anywhere in a commercial or industrial zones. The Board of Selectmen have also voted in favor of our address at 93 Davis Stree, Douglas, MA 01516.



- 32-11

# Community Outreach Meeting Attestation Form

The applicant must complete each section of this form and initial each page before uploading it to the application. Failure to complete a section will result in the application being deemed incomplete, instructions to the applicant appear in italics. Please note that submission of information that is "misleading, incorrect, false, or fraudulent" is grounds for denial of an application for a license pursuant to 935 CMR 500.400(1).

	Chill 2001-1001-1
- 52	$\frac{5 + 5 t + 5}{2} \frac{2}{4} \frac{165 t}{2}$ , (insert name) attest as an authorized representative of $\frac{5 + 5 t + 5}{2} \frac{2}{4} \frac{165 t}{4}$ (insert name of applicant) that the applicant has complied with the
requin detaile	ements of 935 CMR 500 and the guidance for licensed applicants on community outreach, as ed below.
1.	The Community Outreach Meeting was held on $1-\lambda-20$ (Insert date).
	A copy of a notice of the time, place, and subject matter of the meeting, including the proposed address of the Marijuana Establishment, was published in a newspaper of general circulation in the city or town on
3.	A copy of the meeting notice was also filed on $12-19-19$ (insert date) with the city or town clerk, the planning board, the contracting authority for the municipality, and local licensing authority for the adult use of marijuana, if applicable. A copy of the municipal notice is attached as Attachment B (please clearly label the municipal notice in the upper right-hand corner as Attachment B and upload it as part of this document).
07	

4.	Notice of the time, place and subject matter of the meeting, including the proposed address of the Marijuana Establishment, was mailed on $12 - 18 - 19$ (insert date), which was at least seven calendar days prior to the community outreach meeting to abutters of the proposed address of the Marijuana Establishment, and residents within 300 feet of the property line of the
	petitioner as they appear on the most recent applicable tax list, notwithstanding that the land of any such owner is located in another city or town. A copy of one of the notices sent to abutters and parties of interest as described in this section is attached as Attachment C (please clearly label the municipal notice in the upper right hand corner as Attachment C and upload it as part of this
	document; please only include a copy of one notice and please black out the name and the address of the addressee).

4

Massachusetts Cannabis Control Commission 101 Federal Street, 13th Floor, Boston, MA 02110 (617) 701-8400 (office) (mass-cannabis scritrol.com

Initials of Attester:





- 5. Information was presented at the community outreach meeting including:
  - The type(s) of Marijuana Establishment to be located at the proposed address;
  - b. Information adequate to demonstrate that the location will be maintained securely;
  - c. Steps to be taken by the Marijuana Establishment to prevent diversion to minors;
  - d. A plan by the Marijuana Establishment to positively impact the community; and
  - Information adequate to demonstrate that the location will not constitute a nulsance as defined by law.
- Community members were permitted to ask questions and receive answers from representatives of the Marijuana Establishment.

224

# **Attachment A**

From: <noreply@adperfect.com>

Date: Thu, Dec 19, 2019 at 12:27 PM

Subject: Your Worcester Telegram and Gazette Self Serve ad has been approved!

To: <br/>
shiancamey86@gmail.com>

Hello,

Your Worcester Telegram and Gazette Self Serve ad AP0040800 placed on Worcester Telegram and Gazette has been approved!

You can view this and all previous ads through your account at http://www.telegram.com/legalnotice.

For your reference, enclosed is a summary of the ad details:

Notice Of Community Outreach Meeting

Notice is hereby given that a Community Outreach Meeting for a proposed marijuana establishment is scheduled for Thursday, January 2nd at 6:00pm at the Douglas Town Hall. The proposed marijuana retailer is anticipated to the operated by Z & T Inc. and located at 93 Davis Street, Douglas, MA 01516. There will be an opportunity for the public to ask

Please call 508-793-9393 or email myaccount@telegram.com if you have any questions.

We appreciate your patronage,

Telegram & Gazette.

www.telegram.com/classified

# **Attachment B**

# Notice of Community Outreach Meeting Regarding Proposal by Z & T Inc.

Notice is hereby given that Z & T Inc. will host a Community Outreach Meeting regarding the proposal retail Marijuana Establishment to be located at 93 Davis Street, Douglas, MA 01516. This meeting will take place at Douglas Town Hall, 23 Depot Street, Douglas, MA 01516 on Thursday, January 2nd at 6:00pm.

Information presented at the Community Outreach Meeting will include, but not be limited to:

- 1. The type(s) of adult-use marijuana establishment to be located at the proposed address;
- 2. Information regarding security measures for the proposed establishment;
- 3. Steps to be taken by the establishment to prevent diversion to minors;
- 4. A plan by the establishment to positively impact the community; and
- 5. Information demonstrating that the proposed location will not constitute a nuisance to the community by noise, odor, dust, glare, fumes, vibration, heat or any other conditions likely to cause a nuisance.

Members of the community are welcome and encouraged to ask questions.

This letter meets the notice requirement set forth by the Commonwealth of Massachusetts Cannabis Control Commission.

Thank you,

Z & T Inc.

By: Aziz Kosto It's: President

# **Attachment C**

# Notice of Community Outreach Meeting Regarding Proposal by Z & T Inc.

Notice is hereby given that Z & T Inc. will host a Community Outreach Meeting regarding the proposal retail Marijuana Establishment to be located at 93 Davis Street, Douglas, MA 01516. This meeting will take place at Douglas Town Hall, 23 Depot Street, Douglas, MA 01516 on Thursday, January 2nd at 6:00pm.

Information presented at the Community Outreach Meeting will include, but not be limited to:

- 6. The type(s) of adult-use marijuana establishment to be located at the proposed address;
- 7. Information regarding security measures for the proposed establishment;
- 8. Steps to be taken by the establishment to prevent diversion to minors;
- 9. A plan by the establishment to positively impact the community; and
- 10. Information demonstrating that the proposed location will not constitute a nuisance to the community by noise, odor, dust, glare, fumes, vibration, heat or any other conditions likely to cause a nuisance.

Members of the community are welcome and encouraged to ask questions.

This letter meets the notice requirement set forth by the Commonwealth of Massachusetts Cannabis Control Commission.

Thank you,

Z & T Inc.

By: Aziz Kosto It's: President

# **Z&T Inc. - Plan for Positive Impact**

**Measurable Goal:** Z&T Inc. will complete at least two (2) annual beach or city clean-up events in communities that were disproportionately affected by marijuana laws.

**Metric:** At the end of the year, Z&T Inc. will count the number of beach and city clean-ups performed in communities that were disproportionately affected by marijuana laws to make sure that at least 2 clean-ups were performed.

**Program:** We feel it's important to go to these communities that were disproportionately affected by cannabis laws and do our part to physically revitalize the areas. To do this, Z&T Inc. plans to organize a bi-annual beach or city clean-up whereby our employees, along with volunteers, will spend an afternoon cleaning trash from public spaces. Each year we will organize a beach clean-up in the Fall and a city clean up in the Spring.

Once operational, our General Manager will choose the dates of the clean-ups at least two months in advance. Over the course of these two months, our General Manager or a staff member will post an advertisement in the Worcester Telegram and Gazette. The post in each newspaper will only contain information relating to the beach or city clean-up and will not contain anything related to marijuana or the nature of the business of Z&T Inc.. Our General Manager or a representative from the company will document the event so that we have a record to present to the Cannabis Control Commission upon license review with the Cannabis Control Commission. These events will be documented one year after receipt of provisional license and will occur every year thereafter.

The municipalities chosen were selected from the CCC's list of communities that were disproportionately affected by marijuana laws. For

the city clean ups, we plan on selecting a neglected public park and for our beach clean ups we will select the most neglected public beach in the city. We will determine which beach or park is most neglected by sending one of our employees to the areas of disproportionate impact two months in advance of the clean up to scout which location is in most need. Our yearly schedule will be as follows:

- Year 1 Brockton (City clean up) and Lynn (Beach clean up)
- Year 2 Walpole (City clean up) and Revere (Beach clean up)
- Year 3 Worcester (City clean up) and Fall River (Beach clean up)
- Year 4 Quincy (City clean up) and New Bedford (Beach clean up)
- Year 5 Fitchburg (City clean up) and Chelsea (Beach clean up)

# Attestation:

- Z&T Inc. acknowledges and is aware, and will adhere to, the requirements set forth in 935 CMR 500.105(4) which provides the permitted and prohibited advertising, branding, marketing, and sponsorship practices of every Marijuana Establishment; and
- Any actions taken, or programs instituted, will not violate the Commission's regulations with respect to limitations on ownership or control or other applicable state laws.

# CERTIFICATE OF GOOD STANDING AND/OR TAX COMPLIANCE

# Որդիկութիլուներիկում և արագրիկանի արագրիկանի անականի արև արագրի անականի արև արև արև արև արև արև արև արև արև ար

Z & T, INC 39 HAWTHORNE AVE APT 1 CRANSTON RI 02910-5305

# Why did I receive this notice?

The Commissioner of Revenue certifies that, as of the date of this certificate, Z & T, INC is in compliance with its tax obligations under Chapter 62C of the Massachusetts General Laws.

This certificate doesn't certify that the taxpayer is compliant in taxes such as unemployment insurance administered by agencies other than the Department of Revenue, or taxes under any other provisions of law.

This is not a waiver of lien issued under Chapter 62C, section 52 of the Massachusetts General Laws.

# What if I have questions?

If you have questions, call us at (617) 887-6400 or toll-free in Massachusetts at (800) 392-6089, Monday through Friday, 8:30 a.m. to 4:30 p.m..

# Visit us online!

Visit mass.gov/dor to learn more about Massachusetts tax laws and DOR policies and procedures, including your Taxpayer Bill of Rights, and MassTaxConnect for easy access to your account:

- Review or update your account
- Contact us using e-message
- Sign up for e-billing to save paper
- Make payments or set up autopay

Edward W. Coyle, Jr., Chief

Land W. Cylor

Collections Bureau

Use the confirmation code below to print another copy of this letter or to review your submission. Confirmation Code: rmpgwr

ADOPTED: October 1, 2019

# ARTICLE I

# **OFFICES**

- Principal Place of Business: The principal place of business of the Corporation shall be 39 Hawthorne Avenue, Cranston, Rhode Island
- 2. Other Places of Business: Branch or subordinate offices or places of business may be established at any time by the Board of Directors at any place or places where the Corporation is qualified to do business.

# ARTICLE II

# SHAREHOLDERS

- 1. Annual Meeting: The annual meeting of the Shareholders shall be held upon not less than ten nor more than fifty days written notice of the time, place and purpose of the meeting, at 9:00 a.m. on the second day of the month of January of each year at the principal office of the Corporation or at such other time and place as shall be specified in the notice of meeting, in order to elect Directors and transact such other business as shall come before the meeting, including the election of any officers as required by law. If that date is a legal holiday, the meeting shall be held at the same hour on the next succeeding business day.
- 2. <u>Special Meetings</u>: A special meeting of the Shareholders may be called for any purpose by the president or the Board of Directors or as permitted by law. A special

meeting shall be held upon not less that ten nor more than fifty days written notice of the time, place and purposes of the meeting.

- 3. Action Without Meeting: The Shareholders may act without a meeting if, prior or subsequent to such action, each Shareholder who would have been entitled to vote upon such action shall consent in writing to such action. Such written consent or consents shall be filed in the minute book.
- 4. Quorum: The presence at a meeting in person or by proxy of the holders of shares entitled to cast a majority of all shares issued and outstanding shall constitute a quorum.
- 5. Record Date: The record date of all meetings of Shareholder shall be as fixed by the Board of Directors or as provided by statute.

# ARTICLE III

# BOARD OF DIRECTORS

- 1. Number and Term of Office: The Board of Directors shall consist of at least one (1) member. Each Director shall be elected by the Shareholders at each annual meeting and shall hold office until the next annual meeting of Shareholders and until that Director's successor shall have been duly elected and qualified.
- 2. Regular Meeting: A regular meeting of the Board of Directors shall be held without notice immediately following and at the same place as the annual Shareholders' meeting for the purposes of electing officers and conducting such other business as may come before the meeting. The Board of Directors, by resolution, may provide for additional regular meeting which may be held without notice except of members not present at the time of the adoption of the resolution.

- 3. Special Meetings: A special meeting of the Board of Directors may be called at any time by the president or by any Director for any purpose. Such meeting shall be held upon not less than fourteen days notice if given orally (either by telephone or in person) or by telegraph or facsimile, or upon not less than twenty days notice if given by depositing the notice in the United States mails, postage prepaid. Such notice shall specify the time, place and purposes of the meeting.
- 4. Action Without Meeting: The Board of Directors may act without a meeting if, prior to such action, each member of the Board of Directors shall consent in writing thereto. Such consent or consents shall be filed in the minute book.
- 5. Quorum: A majority of the entire Board of Directors shall constitute a quorum for the transaction of business.
- 6. Vacancies in Board of Directors: Vacancies in the Board of Directors, whether caused by removal, death, mental or physical incapacitation or any other reason, including vacancies caused by an increase in the number of Directors, may be filled by the affirmative vote of the remaining Directors, even though less than a quorum of the Board of Directors, or by a sole remaining Director.

# ARTICLE IV

# WAIVERS OF NOTICE

Any notice required by these By-Laws, the Articles of Organization or the laws of the Commonwealth of Massachusetts may be waived in writing by any person entitled to notice. The waiver or waivers may be executed either before, at or after the event with respect to which notice is waived. Each Director or Shareholder attending a meeting without protesting the lack of proper notice, prior to the conclusion of the meeting, shall be deemed conclusively to have waived such notice.

# ARTICLE V

# OFFICERS

- 1. <u>Election</u>: At its regular meeting following the annual meeting of the Shareholders, the Board of Directors shall elect a president, a treasurer and a clerk, except such officers as shall be elected by the Shareholders. It may elect such other officers, including one or more vice presidents, as it shall deem necessary. One person may hold two or more offices.
- 2. <u>Duties and Authority of President</u>: The president shall be chief executive officer of the Corporation. Subject only to the authority of the Board of Directors, the president shall have general charge and supervision over, and responsibility for, the business and affairs of the Corporation. Unless otherwise directed by the Board of Directors, all other officers shall be subject to the authority and supervision of the president. The president may enter into and execute in the name of the Corporation contracts or other instruments in the regular course of business or contracts or other instruments not in the regular course of business which are authorized, either generally or specifically, by the Board of Directors. The president shall have the general powers and duties of management usually vested in the office of president of a Corporation.
- 3. <u>Duties and Authority of Vice President</u>: The vice president shall perform such duties and have such authority as from time to time may be delegated to the vice president by the president or by the Board of Directors. In the event of the absence, death, inability or refusal to act by the president, the vice president shall perform the duties and be vested with the authority of the president.

- 4. <u>Duties and Authority of Treasurer</u>: The treasurer shall have the custody of the funds and securities of the Corporation and shall keep or cause to be kept regular books of account for the Corporation. The treasurer shall perform such other duties and possess such other powers as are incident to that office or as shall be assigned by the president or by the Board of Directors.
- 5. <u>Duties and Authority of Secretary</u>: The clerk shall cause notices of all meetings to be served as prescribed in these By-Laws and shall keep or cause to be kept the minutes of all meetings of the Shareholders and the Board of Directors. The secretary shall have charge of the seal of the Corporation. The secretary shall perform such other duties and possess such other powers as are incident to that office or as are assigned by the president or by the Board of Directors.
- 6. Removal of Officers: The Board of Directors may remove any officer or agent of the Corporation if such action, in the judgment of the Board of Directors, is in the best interest of the Corporation. Appointment or election to a corporate office shall not, of itself, establish or create contract rights.
- 7. <u>Vacancies in Offices</u>: The Board of Directors, in its absolute discretion, may fill vacancies in offices, regardless of the cause of such vacancies, for the remainder of the terms of the offices.

# ARTICLE VI

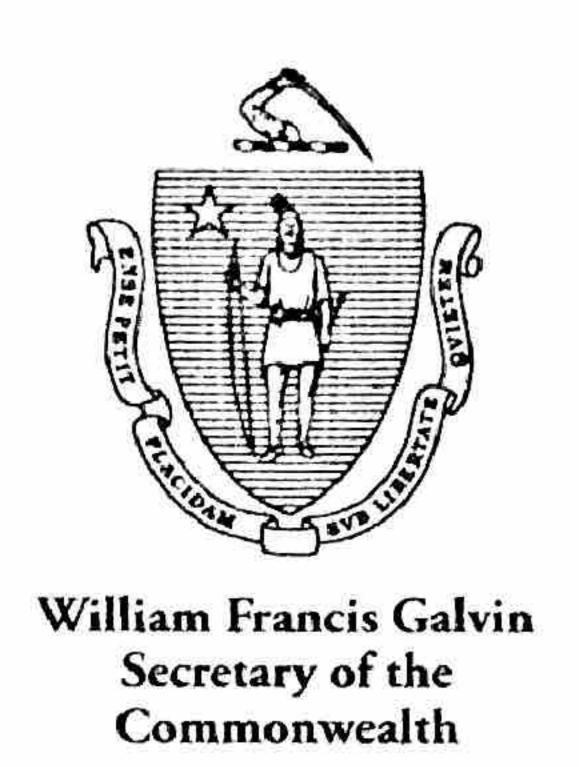
# AMENDMENTS TO AND EFFECT OF BY-LAWS

# FISCAL YEAR

1. <u>Force and Effect of By-Laws</u>: These By-Laws are subject to the provisions of the Commonwealth of Massachusetts and the Corporation's Articles of Organization, as

they may be amended from time to time. If any provision in these By-Laws is inconsistent with a provision of the General Laws or the Articles of Organization, the provision of the General Laws or the Articles of Organization shall govern.

- 2. Wherever in these By-Laws references are made to more than one incorporator, Director or Shareholder, they shall, if this is a sole incorporator, Director or Shareholder corporation, be construed to mean the solitary person; and all provisions dealing with the quantum of majorities or quorums shall be deemed to mean the action by the one person constituting the Corporation.
- 3. Amendments to By-Laws: These By-Laws may be altered, amended or repealed by the Shareholders or the Board of Directors. Any By-Law adopted, amended or repealed by the Shareholders may be amended or repealed by the Board of Directors, unless the resolution of the Shareholders adopting such By-Law expressly reserves to the Shareholders the right to amend or repeal it.
- 4. <u>Fiscal Year</u>: The fiscal year of the Corporation shall end on the last day of the month of December of each year.



# The Commonwealth of Massachusetts Secretary of the Commonwealth State House, Boston, Massachusetts 02188

Date: December 31, 2019

To Whom It May Concern:

I hereby certify that according to the records of this office,

Z & T, INC.

Commonwealth of Massachusetts. I further certify that there are no proceedings presently pending under the Massachusetts General Laws Chapter 156D section 14.21 for said corporation's dissolution; that articles of dissolution have not been filed by said corporation; that, said corporation has filed all annual reports, and paid all fees with respect to such reports, and so far as appears of record said corporation has legal existence and is in good standing with this office.

In testimony of which,

I have hereunto affixed the

Great Seal of the Commonwealth

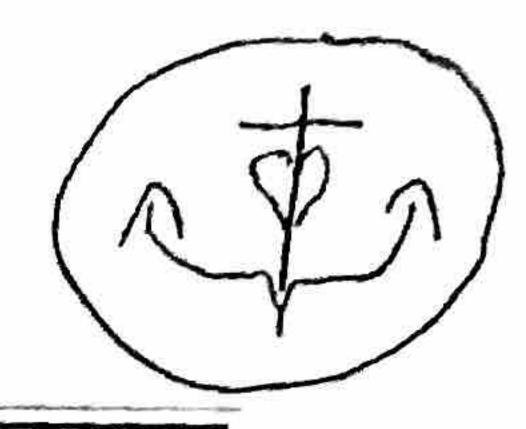
on the date first above written.

Secretary of the Commonwealth

Certificate Number: 20010015980

Verify this Certificate at: http://corp.sec.state.ma.us/CorpWeb/Certificates/Verify.aspx

Processed by:





# The Commonwealth of Massachusetts William Francis Galvin

Secretary of the Commonwealth, Corporations Division One Ashburton Place, 17th floor Boston, MA 02108-1512 Telephone: (617) 727-9640 Minimum Fce: \$250.00

Identification Number: 001404828

# **ARTICLE I**

The exact name of the corporation is:

# Z & T, INC.

# **ARTICLE II**

Unless the articles of organization otherwise provide, all corporations formed pursuant to G.L. C156D have the purpose of engaging in any lawful business. Please specify if you want a more limited purpose:

# APPLYING FOR A LICENSE WITH THE CANNABIS CONTROL COMMISSION.

# ARTICLE III

State the total number of shares and par value, if any, of each class of stock that the corporation is authorized to issue. All corporations must authorize stock. If only one class or series is authorized, it is not necessary to specify any particular designation.

Class of Stock	Par Value Per Share Enter 0 if no Par	Total Authorized by Articles of Organization or Amendments		Total Issued and Outstanding
		Num of Shares	Total Par Value	Num of Shares
CNP	\$0.00000	275,000	\$0.00	100

G.L. C156D eliminates the concept of par value, however a corporation may specify par value in Article III. See G.L. C156D Section 6.21 and the comments thereto.

# **ARTICLE IV**

If more than one class of stock is authorized, state a distinguishing designation for each class. Prior to the issuance of any shares of a class, if shares of another class are outstanding, the Business Entity must provide a description of the preferences, voting powers, qualifications, and special or relative rights or privileges of that class and of each other class of which shares are outstanding and of each series then established within any class.

NA

# **ARTICLE V**

The restrictions, if any, imposed by the Articles of Organization upon the transfer of shares of stock of any class are:

ALL SHARES OF THE CAPITAL STOCK OF THIS CORPORATION SHALL BE SUBJECT TO THE F OLLOWING REGULATIONS CONTROLLING THE ASSIGNMENT AND TRANSFER THEREOF: AN V STOCKHOLDED OF THIS CORPORATION (WHICH EVDDESSION SHALL WHENEVED LISED I

N THESE RESTRICTIONS, BE DEEMED TO INCLUDE THE EXECUTOR, ADMINISTRATOR, OR O THER REPRESENTATIVE OF ANY DECEASED STOCKHOLDER, AND A RECEIVER, ASSIGNEE O F TRUSTEE IN BANKRUPTCY OF ANY STOCKHOLDER, AND THE PURCHASE OR ASSIGNEE O F ANY SHARES SOLD UPON EXECUTION) WHO MAY DESIRE TO HAVE TRANSFERRED ANY S HARES, WHETHER BY WAY OF SALE, MORTGAGE, PLEDGE, OR OTHERWISE, SHALL DELIVER TO THE SECRETARY OF THE CORPORATION A NOTICE IN WRITING SETTING FORTH HIS INT ENTION TO MAKE SUCH TRANSFER, THE NUMBER AND CLASS OF SHARES INVOLVED, AND <u>THE NAME OF THE PROPOSED TRANSFEREE. A STOCKHOLDER PROPOSING A TRANSFER O</u> F SHARES SHALL ACCOMPANY HIS NOTICE TO THE SECRETARY BY A WRITING IN WHICH HE DESIGNATES A PRICE AT WHICH HE IS WILLING TO SELL HIS SHARES AND ALSO THE NA ME OF ONE ARBITRATOR. THE DIRECTORS SHALL, WITHIN THIRTY (30) DAYS AFTER RECEIP T OF SUCH NOTICE, EITHER ACCEPT THE OFFER OR, BY NOTICE TO THE STOCKHOLDER, IN WRITING, NAME A SECOND ARBITRATOR. IN THE EVENT THE OFFER IS NOT ACCEPTED AN D A SECOND ARBITRATOR IS DESIGNATED, THE TWO ARBITRATORS SHALL NAME A THIRD ARBITRATOR. IT SHALL BE THE DUTY OF THE ARBITRATORS TO ASCERTAIN THE VALUE OF THE STOCK AND IF ANY ARBITRATOR SHALL NEGLECT OR REFUSE TO APPEAR AT ANY ME ETING APPOINTED BY THE ARBITRATORS, A MAJORITY MAY ACT IN THE ABSENCE OF SUC H ARBITRATOR. THE ARBITRATORS SHALL FILE THEIR REPORTED VALUE WITHIN THIRTY D AYS AFTER THEIR APPOINTMENT. AFTER THE ACCEPTANCE OF THE OFFER, OR THE REPOR T OF THE ARBITRATORS AS TO THE VALUE OF THE STOCK, THE BOARD OF DIRECTORS SHA LL HAVE THIRTY DAYS WITHIN WHICH TO PURCHASE THE SAME AT SUCH VALUATION, BU T IF AT THE EXPIRATION OF THIRTY DAYS THE CORPORATION SHALL NOT HAVE EXERCISE D THE RIGHT SO TO PURCHASE, THE OWNER OF THE STOCK SHALL BE AT LIBERTY TO DISP OSE OF THE SAME TO THE TRANSFEREE NAMED IN THE WRITTEN NOTICE, BUT TO NONE O THER. NO SHARES OF STOCK SHALL BE SOLD OR TRANSFERRED ON THE BOOKS OF THE C ORPORATION UNTIL THESE PROVISIONS HAVE BEEN COMPLIED WITH, BUT THE BOARD OF DIRECTORS MAY IN ANY PARTICULAR INSTANCE WAIVE THE REQUIREMENT. IN THE EVEN T OF THE DEATH OF ANY HOLDER OF STOCK OF THIS CORPORATION, THE CORPORATION SHALL, IRRESPECTIVE OF ANY DESIRE OF THE LEGAL REPRESENTATIVE OF THE DECEDENT TO SELL OR TRANSFER THE SHARES HELD BY THE DECEDENT. HAVE AN ABSOLUTE RIGHT TO ACQUIRE SAID SHARES AT THEIR FAIR VALUE AT THE DATE OF SUCH ACQUISITION. FO R THE PURPOSE OF SUCH ACQUISITION, THE FAIR VALUE OF THE SHARES SHALL BE DETER MINED BY ARBITRATION IN THE SAME MANNER AS HEREINBEFORE PROVIDED, EXCEPT TH AT THE BOARD OF DIRECTORS SHALL INITIATE THE PROCEEDINGS BY GIVING NOTICE OF A DESIRE TO PURCHASE IN WRITING TO THE LEGAL REPRESENTATIVES OF THE ESTATE WH ICH DESIGNATE ONE ARBITRATOR. THE LEGAL REPRESENTATIVES OF THE ESTATE SHALL, WITHIN THIRTY (30) DAYS, DESIGNATE A SECOND ARBITRATOR, AND THE TWO ARBITRAT ORS SHALL NAME A THIRD ARBITRATOR. THE BOARD OF ARBITRATORS SHALL ACT AND R EPORT THE EVALUATION, IN ANY EVENT, WITHIN THIRTY (30) DAYS OF THEIR APPOINTME NT. THE CORPORATION SHALL GIVE NOTICE OF ITS INTENTION TO EXERCISE ITS RIGHT HE REUNDER WITHIN THREE (3) MONTHS OF THE APPOINTMENT OF THE LEGAL REPRESENTAT IVES OF THE DECEDENT STOCKHOLDER, OF THEIR RIGHT OR OPTION SHALL BE DEEMED W AIVED. IN THE EVENT THE CORPORATION GIVES TIMELY NOTICE OF ITS EXERCISE OF ITS RIGHT OR OPTION HEREUNDER AND ARBITRATORS ARE APPOINTED, THE CORPORATION S HALL HAVE A PERIOD OF THIRTY (30) DAYS AFTER THE ARBITRATORS HAVE DETERMINED THE FAIR VALUE OF THE SHARES WITHIN WHICH TO MAKE PAYMENT THEREFORE AND EX ERCISE ITS RIGHT AND IN THE EVENT HAS NOT BEEN MADE WITHIN SAID THIRTY (30) DAY S, THE RIGHT OR OPTION SHALL ALSO BE DEEMED WAIVED. THE BOARD OF DIRECTORS M AY, IN ANY PARTICULAR INSTANCE, WAIVE THE OPTION OR RIGHT HEREBY GRANTED TO THE CORPORATION.

I. ALL CORPORATE POWERS OF THE CORPORATION SHALL BE EXERCISED BY THE BOARD OF DIRECTORS EXCEPT AS OTHERWISE PROVIDED BY LAW. IN FURTHERANCE AND NOT IN LIMITATION OF THE POWERS CONFERRED BY STATUTE, THE BOARD OF DIRECTORS IS EXP RESSLY AUTHORIZED TO MAKE, AMEND, OR REPEAL THE BY-LAWS OF THE CORPORATION IN WHOLE OR IN PART, EXCEPT WITH RESPECT TO ANY PROVISION THEREOF WHICH BY L AW OR THE BY-LAWS REQUIRES ACTION BY THE STOCKHOLDERS AND SUBJECT TO THE P OWER OF THE STOCKHOLDERS TO AMEND OR REPEAL ANY BY-LAW ADOPTED BY THE BO ARD OF DIRECTORS. 2. MEETINGS OF THE STOCKHOLDERS OF THE CORPORATION MAY BE HELD ANYWHERE WITHIN THE UNITED STATES. 3. THE CORPORATION MAY BE A PARTNER IN ANY BUSINESS ENTERPRISE WHICH IT WOULD HAVE POWER TO CONDUCT BY ITSELF. 4. IN THE ABSENCE OF FRAUD, NO CONTRACT OR OTHER TRANSACTION OF THE CORPORATI ON SHALL BE AFFECTED OR INVALIDATED BY THE FACT THAT ANY OF THE DIRECTORS OF THE CORPORATION ARE IN ANY WAY INTERESTED IN OR CONNECTED WITH ANY OTHER P ARTY TO SUCH CONTRACT OR TRANSACTION OR ARE THEMSELVES PARTIES TO SUCH CO NTRACT OR TRANSACTION, PROVIDED THAT THE INTEREST IN ANY SUCH CONTRACT OR T RANSACTION OF ANY SUCH DIRECTOR SHALL AT THE TIME BE FULLY DISCLOSED OR OTH ERWISE KNOWN TO THE BOARD OF DIRECTORS. ANY DIRECTOR OF THE CORPORATION M AY BE COUNTED IN DETERMINING THE EXISTENCE OF A QUORUM AT ANY MEETING OF TH E BOARD OF DIRECTORS WHICH SHALL AUTHORIZE SUCH CONTRACT OR TRANSACTION A ND MAY VOTE AND ACT UPON ANY MATTER, CONTRACT, OR TRANSACTION BETWEEN TH E CORPORATION AND ANY OTHER PERSON WITHOUT REGARD TO THE FACT THAT HE IS A LSO A STOCKHOLDER, DIRECTOR, OR OFFICER OF, OR HAS ANY INTEREST IN, SUCH OTHE R PERSON WITH THE SAME FORCE AND EFFECT AS IF HE WERE NOT SUCH A STOCKHOLDE R. DIRECTOR, OR OFFICER OR NOT SO INTERESTED. ANY CONTRACT OR OTHER TRANSAC TION OF THE CORPORATION OR OF THE BOARD OF DIRECTORS OR OF ANY COMMITTEE T HEREOF WHICH SHALL BE RATIFIED BY A MAJORITY OF THE HOLDERS OF THE ISSUED AND OUTSTANDING STOCK ENTITLED TO VOTE AT ANY ANNUAL MEETING OR ANY SPECIAL M EETING CALLED FOR THAT PURPOSE SHALL BE AS VALID AND AS BINDING AS THOUGH RA TIFIED BY EVERY STOCKHOLDER OF THE CORPORATION, PROVIDED, HOWEVER, THAT AN Y FAILURE OF THE STOCKHOLDERS TO APPROVE OR RATIFY SUCH CONTRACT OR OTHER TRANSACTION, WHEN AND IF SUBMITTED, SHALL NOT BE DEEMED IN ANY WAY TO REND ER THE SAME INVALID OR DEPRIVE THE DIRECTORS AND OFFICERS OF THEIR RIGHT TO PR OCEED WITH SUCH CONTRACT OR OTHER TRANSACTION. 5. NO CURRENT OR FORMER DIR ECTOR OF THE CORPORATION SHALL BE PERSONALLY LIABLE TO THE CORPORATION OR I TS STOCKHOLDERS FOR MONETARY DAMAGES FOR OR ARISING OUT OF A BREACH OF FI DUCIARY DUTY AS A DIRECTOR NOTWITHSTANDING ANY PROVISION OF LAW IMPOSING SUCH LIABILITY; PROVIDED, HOWEVER, THAT THE FOREGOING SHALL NOT ELIMINATE OR LIMIT THE LIABILITY OF A CURRENT OR FORMER DIRECTOR (I) FOR BREACH OF THE DIREC TOR'S DUTY OF LOYALTY TO THE CORPORATION OR ITS STOCKHOLDERS, (II) FOR ACTS O R OMISSIONS NOT IN GOOD FAITH OR WHICH INVOLVE INTENTIONAL MISCONDUCT OR A KNOWING VIOLATION OF LAW, (III) UNDER MASSACHUSETTS GENERAL LAWS CHAPTER I 56D, OR (IV) FOR ANY TRANSACTION FROM WHICH THE DIRECTOR DERIVED AN IMPROPER PERSONAL BENEFIT. THE FOREGOING PROVISION SHALL NOT ELIMINATE OR LIMIT THE LI ABILITY OF A DIRECTOR FOR ANY ACT OR OMISSION OCCURRING PRIOR TO THE DATE UP ON WHICH THE FOREGOING PROVISION BECAME EFFECTIVE. TO THE EXTENT PERMITTED BY LAW, NO AMENDMENT OR DELETION OF THE FOREGOING PROVISIONS OF THIS PARAG RAPH 5 WHICH RESTRICTS OR LIMITS THE PROTECTION PROVIDED THEREUNDER TO CURR ENT OR FORMER DIRECTORS SHALL BE EFFECTIVE WITH RESPECT TO ACTIONS AND OMIS SION OF THE DIRECTORS OCCURRING PRIOR TO THE DATE SAID AMENDMENT OR DELETIO N BECAME EFFECTIVE.

# **ARTICLE VII**

The effective date of organization and time the articles were received for filing if the articles are not rejected within the time prescribed by law. If a *later* effective date is desired, specify such date, which may not be later than the 90th day after the articles are received for filing.

Later Effective Date: Time:

# **ARTICLE VIII**

The information contained in Article VIII is not a permanent part of the Articles of Organization.

a,b. The street address of the initial registered office of the corporation in the commonwealth and the name of the initial registered agent at the registered office:

Name:

DAVID L. BERTONAZZI, ESQUIRE

No. and Street:

189 MAIN STREET

3RD FLOOR

City or Town:

MILFORD

State: MA

Zip: <u>01757</u>

Country: USA

c. The names and street addresses of the individuals who will serve as the initial directors, president, treasurer and secretary of the corporation (an address need not be specified if the business address of the officer or director is the same as the principal office location):

Title	Individual Name First, Middle, Last, Suffix	Address (no PO Box) Address, City or Town, State, Zip Code
PRESIDENT	SABHAN Z. KOSTO	39 HAWTHORNE AVENUE CRANSTON, RI 02910 USA
TREASURER	SABHAN Z. KOSTO	39 HAWTHORNE AVENUE CRANSTON, RI 02910 USA
SECRETARY	SABHAN Z. KOSTO	39 HAWTHORNE AVENUE CRANSTON, RI 02910 USA
DIRECTOR	SABHAN Z. KOSTO	39 HAWTHORNE AVENUE CRANSTON, RI 02910 USA

d. The fiscal year end (i.e., tax year) of the corporation:

December

e. A brief description of the type of business in which the corporation intends to engage:

# APPLYING FOR A LICENSE WITH THE CCC

f. The street address (post office boxes are not acceptable) of the principal office of the corporation:

No. and Street:

39 HAWTHORNE AVENUE

City or Town:

CRANSTON

State: MA

Zip: <u>02910</u>

Country: USA

g. Street address where the records of the corporation required to be kept in the Commonwealth are located (post office boxes are not acceptable):

No. and Street:

189 MAIN STREET

3RD FLOOR

City or Town: MILFORD

State: MA

Zip: 01757

Country: <u>USA</u>

which is

The same of the same of	its principal office an office of its transfer agent an office of its secretary/assistant secretary its registered office
	Signed this 23 Day of October, 2019 at 4:12:06 PM by the incorporator(s). (If an existing corporation is acting as incorporator, type in the exact name of the business entity, the state or other jurisdiction where it was incorporated, the name of the person signing on behalf of said business entity and the title he/she holds or other authority by which such action is taken.)  /S/ SABHAN Z. KOSTO
	© 2001 - 2019 Commonwealth of Massachusetts All Rights Reserved

Tallow per Classics

alesti.

MA SOC Filing Number: 201929833650 Date: 10/23/2019 4:11:00 PM

# THE COMMONWEALTH OF MASSACHUSETTS

I hereby certify that, upon examination of this document, duly submitted to me, it appears that the provisions of the General Laws relative to corporations have been complied with, and I hereby approve said articles; and the filing fee having been paid, said articles are deemed to have been filed with me on:

October 23, 2019 04:11 PM

Helliam Tracing Gallies

WILLIAM FRANCIS GALVIN

Secretary of the Commonwealth

# Unemployment Assistance Affidavit

In accordance with 935 CMR 500.101(1) and in support of the application of DDM Sales, Inc. (the "Applicant") with a principal address of 220 Pulaski Blvd., Bellingham, MA 02019, hereby confirms and certifies to the Cannabis Control Commission (the "CCC") that:

1. DDM Sales, Inc. cannot register with the Department of Unemployment Assistance until employees are hired.

Under penalties of perjury I declare that I have examined this certification and to the best of my knowledge and belief it is true, correct and complete, and I further declare that I have authority to sign this document.

Dated as of January 27, 2020

Name: Vishnubhai B. Patel Company: DDM Sales, Inc

Title: President

# Plan for Obtaining Liability Insurance

Z&T Inc. (the "Company") will work with an insurance broker licensed in the Commonwealth of Massachusetts to obtain insurance that meets or exceeds the requirements set forth in 935 CMR 500.105 (10).

Pursuant to 935 CMR 500.105(10) the Company shall obtain and maintain general liability insurance coverage for no less than \$1,000,000 per occurrence and \$2,000,000 in aggregate, annually, and product liability insurance coverage for no less than \$1,000,000 per occurrence and \$2,000,000 in aggregate, annually, or such amount as otherwise approved by the Commission. The deductible for each policy shall be no higher than \$5,000 per occurrence.

Pursuant to 935 CMR 500.105(10)(b) if the Company is unable to obtain minimum liability insurance coverage as required by 935 CMR 500.105(10)(a) the Company will place in escrow (the "Liability Insurance Escrow Account") a sum of no less than Two Hundred and Fifty Thousand and 00/100 (\$250,000.00) or such other amount approved by the Commission, to be expended for coverage of liabilities. If the Company is unable to obtain minimum liability insurance coverage as required by 935 CMR 500.105(10)(a) the Company will properly document such inability through written records that will be retained in accordance with the Company's Record Retention Policy (incorporated herein by reference). If the Liability Insurance Escrow Account is used to cover such liabilities, it will be replenished within ten (10) business days of such expenditure.

The Company will submit reports documenting compliance with 935 CMR 500.105(10) in a manner and form determined by the Commission pursuant to 935 CMR 500.000.

This policy may also be referred to by the Company as the "Liability Insurance Policy".

SABHAN Z/19

# Unemployment Assistance Affidavit

In accordance with 935 CMR 500.101(1) and in support of the application of DDM Sales, Inc. (the "Applicant") with a principal address of 220 Pulaski Blvd., Bellingham, MA 02019, hereby confirms and certifies to the Cannabis Control Commission (the "CCC") that:

1. DDM Sales, Inc. cannot register with the Department of Unemployment Assistance until employees are hired.

Under penalties of perjury I declare that I have examined this certification and to the best of my knowledge and belief it is true, correct and complete, and I further declare that I have authority to sign this document.

Dated as of January 27, 2020

Name: Vishnubhai B. Patel Company: DDM Sales, Inc

Title: President

# **Executive Summary**

Z&T Inc. is seeking a license with the Cannabis Control Commission to operate an adult-use cannabis retail facility in Blackstone, MA.

The company has entered into a lease agreement on a property at 1 Lloyd Street, Blackstone, MA 01504 and was granted a Host Community Agreement as well as a special permit from the Zoning Board of Appeals. Once open, the product menu will include a wide range of flower strains, concentrates and edibles sold in 5mg units. The company will control its supply chain by entering into wholesale supply agreements with multiple vendors to create variety in product offerings.

Z&T Inc. is single owner corporation led by president, Sabhan Kosto. The company is well capitalized and has sufficient financial resources to successfully develop an adult-use business. The management team has years of retail experience selling regulated products such as tobacco and alcohol and will remain compliant with a highly regulated product like cannabis.

**Our mission:** To provide high quality cannabis to customers with a product and service they can trust. Our brand will be built on the core values of customer service and care, product quality, and responsibility.

**Vision**: Be one of the top named cannabis stores in Massachusetts.

**Management**: Our owner and his team have many years of retail management experience and have developed SOP's that will allow the company to grow while remaining complaint and without compromising service standards.

### **Products & Services**

Aside from the dispensing of dried cannabis and concentrates, which are our core products, Z&T Inc. will sell a wide range of additional cannabis Infused products such as edibles and topicals. We will also engage in the sale of accessories and supplies related to concentrate delivery methods. All products will be pre-packaged prior to arriving at the dispensary in child-resistant, opaque, and re-sealable containers.

Flower - Sold in 1.0, 3.5, 7.0, 14.0, 28.0 gram units

Pre rolls - Sold in .5 and 1.0 gram units

Edibles – Sold in 5mg units. Packaged in 5 and 10 packs.

Concentrates – Concentrates will include distillate, wax, live rosin, hash, mints, and capsules. Each will be sold in .5 gram and 1.0 gram units.

Vaporizer Cartridges – Cartridges will be sold in 500mg and 250 mg units.

### **Financial Position**

Z&T Inc. will be solely funded by it's owner, Sabhan Kosto has ownership in one of the largest and fastest growing liquor stores in Rhode Island. His success in owning and running this retail establishment is allowing him to self-fund his new venture in the Massachusetts adult-use cannabis industry. Any actions taken, or programs instituted, will not violate the Commission's regulations with respect to limitations on ownership or control or other applicable state laws.

# Market Overview

According to the report by Arcview Market Research and BDS Analytics: "The Road Map to a \$57 Billion Worldwide Market", spending on legal cannabis worldwide is expected to hit \$57 billion by 2027. The recreational cannabis market will cover about 67% of the spending while medical cannabis will take up the remaining 33%.

Massachusetts voters approved Question 4, the initiative to legalize the recreational use of cannabis and first retail cannabis business was opened in Massachusetts in November 2018. As of December 2019, there are over 461 pending applications, including 193 retailer, 137 cultivator, 101 manufacturer, 15 microbusiness, 7 transporter and 7 testing licenses.

As of January 2020, total cannabis sales have amounted to \$458,335,971 according to figures released by the Cannabis Control Commission. It is expected over 700,000 customers potentially interested in using of a recreational cannabis and adult-use cannabis market in Massachusetts is projected to become a \$1 billion industry by the end of 2020.

Z&T Inc. acknowledges and is aware, and will adhere to, the requirements set forth in 935 CMR 500.105(4), which provides the permitted and prohibited advertising, branding, marketing, and sponsorship practices of every Marijuana Establishment.

# Operating Plan

Z&T Inc. operating plan is centered around a set of standard operating procedures and a focus on continual process improvement. All new staff will be required to pass the state's Responsible Vendor Training Program as well as our in-house training program. Our properly trained staff will navigate and guide our customers through our vast product variety featuring locally sourced products along with our core product line of the highest quality cannabis flowers, concentrates, edibles and more.

# **Timeline**

# **Quarter 1, 2019**

January 1st - March 31st

• Business Model started

### Legal and Accounting:

- "Company Structure" legally established, with entities filed and operating agreements executed.
- Employment, advisor and investor documentation generated
- Community Host Agreement process started in target locations
- Letters of Intent deployed to secure property, along with security deposits
- Establishment of bank accounts

# **Quarter 3, 2019**

July 1st - September 30th

• Properties secured, with due diligence completed

# **Quarter 4, 2019**

October 1st - December 31st

Licensing Deliverables:

- Community host agreement obtained for location
- Securing of Insurance for retail sites
- Facility plans completed
- Establishment of "wind-down" account (in the event that cannabis activities need to be abruptly stopped and business dismantled)
- Standard Operating Procedures completed and submitted
- Background Checks

### **Quarter 1, 2020**

January 1st - March 31st

- Facility Build out quotes obtained for dispensary
- Architectural plans completed
- MEP plans completed

# **Quarter 2, 2020**

April 1 - June 30th

- Receipt of Provisional License pending CCC review
- Retail locations built
- Supply agreements with vendors secured
- Operations teams established

- Healthcare and employee benefits programs determined and acquired
- Websites designed and built
- Branding designs finalized with packaging prototypes

# **Quarter 3, 2020**

July 1st - September 30th

- Architectural Review
- Certificate of Occupancy
- Employees trained via Responsible Vendor Training Program
- Final License issued pending CCC review

# **Quarter 4, 2020**

October 1st - December 31st

- Retail Locations open and operational
- All employees fully trained and licensed as registered agents

We expect to be ready for our final license walk through approximately 90 - 120 days after receipt of Provisional License.

# Standard Operating Procedure RESTRICTING ACCESS TO AGE 21 AND OLDER

### 1. Purpose

The purpose of this SOP is to provide guidance to employees on the overall restriction of access to persons age 21 and older protocols at the facility and the responsibility of employees working there.

### 2. Scope

The scope of this SOP is for anyone working in the facility or for the company. Proper access to the facility is a paramount concern for our employees, our staff, and the public.

### 3. Prerequisites

All employees working in the facility are required to have gone through initial training and mentoring that specifically includes all aspects of the restriction of access to persons age 21 and older at the facility.

### 4. Responsibilities

Proper access to the facility is the direct responsibility of the Director of Security, who has a staff of security agents, but every employee is trained in specific aspects of the facility's access.

### 5. Procedure

Under the Massachusetts 935 CMR 500.000: Adult Use of Marijuana law:

- "Consumer" is defined as a person who is at least 21 years of age.
- "Visitor" means an individual, other than a Marijuana Establishment Agent authorized by the Marijuana Establishment, to be on the premises of a Marijuana Establishment for a purpose related to Marijuana Establishment operations and consistent with the objectives of the Act and 935 CMR 500.000, provided, however, that no such individual shall be under 21 years of age.

### **Customer access**

Consumer access is strictly limited to consumers that are 21 years of age or older, pursuant to 935 CMR 500.105(14). Consumers must have a valid driver's license, government-issued ID card, military identification card, or a passport. Customers will only be permitted in the Dispensary area (i.e. retail area) and are prohibited from remaining on the premises once the purpose of their visit has been completed.

### **On-Premises Verification of Identification**

Upon entry into the facility, by an individual, the individual's proof of identification shall be immediately inspected to determine the individual's age. An individual shall not be admitted to the premises unless it has first been verified that the individual is 21 years of age or older. We will be using the Intellicheck service to check the ID of everyone that enters the premises.

## **Enclosed, Locked Area**

Enclosed marked area means a closet, room, or other indoor or outdoor area equipped with locks or other security devices, which shall only be accessible to customers 21 years of age or older.

# **Visitor protocols**

Summary of visitor protocols:

- All vendors, contractors, state or local government representatives, and all others without permanent Complex-issued ID, are considered visitors.
- Before being permitted to enter the premises, all visitors shall provide proof
  of age and ID, included on an expected list of visitors or show official
  documentation of an unscheduled inspection or authority to perform such
  inspection and sign the visitor log on camera. The entry guard will verify that
  the name on the identification matches the name in the visitor log.
  Identification must contain a picture, date of birth, valid and not expired.
- All visitors or official visitors shall be escorted at all times.
- Escorting means within reasonable line of sight.
- A single employee may escort no more than five visitors.

- The escorting employee shall log all access by visitors to Limited Access Areas at the time of the access.
- Compensation may not be used as leverage for allowing visitors onsite.

# 6. References

The facility director and the director of security maintain detailed security plans and schematics and are available at any time to answer any specific security questions.

# 7. Reporting

Any incident involving a security matter must be logged and reported to the facility director, the director of security, and the board of directors.

# Standard Operating Procedure QUALITY CONTROL

## 1. Purpose

The purpose of the following Standard Operating Procedures are to provide guidance on quality control over the products grown and produced in the facilities that we will be purchasing products from. Although Z&T Inc will not own or operate a cultivation facility, the company plans to audit their product supply vendors to make sure the following standards are in place.

#### 2. Scope

The scope of this SOP is for all employees throughout the manufacturing facility.

## 3. Prerequisites

The initial training provided for new employees includes best practices in all parts of the operation. Employees must pass the quality control module in order to continue working at the facility.

# 4. Responsibilities

It is the responsibility of each department to ensure that they have quality control protocols and standards in place.

#### 5. Procedure

We will utilize an outside third-party lab for testing. SOP's for 3rd party vendors quality control and testing include:

- The floors, walls, and ceilings shall be constructed in such a manner that they may be adequately kept clean and in good repair.
- All nutrients will be examined for contents & potential contaminants.
- Only biological pesticides will be applied.
- Filtered water will be used to prevent contamination.
- All workers will walk through a ceiling blower to remove potential contaminants before entering facility.

- Workers will walk through a special container of a water/chlorine mix to kill shoe borne contaminants.
- Application of ozone equipment to kill 99% of all microorganisms.
- All testing performed subject to the Cannabis Inflorescence and Leaf monograph (American Herbal Pharmacopoeia)standards.
- Limit tests will include foreign organic matter, total ash, & acid-insoluble ash.
- All external testing done by state approved labs.
- All crops batch tested for pests, contaminants, mold and potency.
- Soil testing before use for contaminants and pests.
- Determination of sample size for internal and external testing.
- Calculation of the acceptable range utilizing ISO Guide 34:2009.
- Written procedure for responding to contaminated samples.
- Additional batch sampled uniquely bar coded for further sampling.
- All testing documentation retained for five years.
- Procedures in place for stability testing to determine shelf life for MIPS.
- Random sampling of finished products currently for sale.
- All nutrients and additives shelf life recorded and reviewed.
- Expiration dates in large font on labels.

Quality control measures will primarily be in the form of adherence to the written standard operating procedures along with specific testing of the product in order to ensure quality and consistency of products produced within the facility. The facility will utilize the established and proven SOP's for all cultivation and processing operations. The facility will use standard operating procedures (SOP's) to promote good growing and handling practices including:

### All aspects of the:

- Irrigation, propagation, cultivation, fertilization; harvesting, drying, curing;
- Rework or reprocessing;
- Packaging, labeling, and handling of marijuana products, byproduct; and waste products, and the control thereof, to promote good growing and handling practices.
- The facility will require that each individual engaged in the cultivation, manufacturing, handling, packaging, and testing of marijuana has received the training, education, or experience necessary to perform assigned functions; and

- Will also require that all registered employees practice good hygiene and wear protective clothing as necessary to protect the product as well as themselves from exposure to potential contaminants.
- All agents whose job includes contact with marijuana are subject to the requirements for foods handlers specified in 105 CMR 300.000.
- All agents whose job includes contact with marijuana will conform to sanitary practices while on duty, including;
  - Maintaining adequate personal cleanliness; and
  - Washing hands appropriately
- Hand washing facilities will be located in production areas and where good sanitary practices require employees to wash and sanitize their hands.
- There will be sufficient space for placement of equipment and storage materials as is necessary for the maintenance of sanitary operations.
- All contact surfaces will be maintained, cleaned, and sanitized as frequently as necessary to protect against contamination.
- Plumbing in facility will be of adequate size and designed and maintained to carry sufficient quantities of water to required locations throughout the facility.
  - Water supply will be sufficient for necessary operations
- The facility will provide its employees with adequate, readily accessible toilet facilities.
- There shall be sufficient space in the facility for placement of equipment and storage of materials as is necessary for sanitary operations.
- The facility will require grower agents to follow the protocol for Receipt of Material including:
- The facility shall quarantine received material that will be used to produce marijuana and/or manufactured marijuana products;
- All toxic items will be identified, held, and stored in a manner that protects against the contamination of any other marijuana in the facility;
- The facility shall inspect materials for defects and contamination.
- Material may not be released from quarantine by the facility until the material passes inspection; and

- Is determined to be acceptable for use as intended.
- Storage and transportation of finished products will be under conditions that will protect them against physical, chemical, and microbial contamination.
- Litter and waste shall be properly removed to minimize the development of odor and the potential for the waste attracting and harboring pests.
- No marijuana will be sold or otherwise marketed for adult-use that is not capable of being tested by an independent testing laboratory.
- The company will notify the Cannabis Control Commission within 72 hours of any laboratory testing results indicating contamination if contamination cannot be remediated and disposal of the production batch is necessary.

#### 6. References

Please refer to inspection SOP's for further information about quality control.

# 7. Reporting

All quality control reports are stored in the seed to sale tracking software, where they are categorized by department. The software has the ability to generate custom reports to determine if there is an issue with product shelf life, production techniques, or other quality control issues.

# Standard Operating Procedure TESTS ON FORMULATED PRODUCT

### 1. Purpose

The purpose of this SOP is to provide guidance on testing finished product before releasing it for public consumption.

### 2. Scope

The scope of this SOP is for all employees involved in quality control and creating formulated (infused) products.

## 3. Prerequisites

All product that is finished in the manufacturing facility is tested at a licensed laboratory, who will provide a detailed analysis of the product, its ingredients, and its strength. All employees who work in quality control must be capable of reading a laboratory report and understanding the specific tolerances allowed by the state.

# 4. Responsibilities

It is the responsibility of the quality control director to insure all employees under their direct supervision understand how the facility provides samples to the independent lab for testing, as well how infused products is tested internally. Additionally, the quality control director must insure that cannabis infused products are quarantined separately from other inventory during testing.

#### 5. Procedure

All formulated product is entered into a testing log before it is provided to the laboratory. After curing and before any processing or packaging, the processing manager will make samples from each batch available to an independent laboratory for testing. The sample will be weighed, RFID scanned, and all data will be recorded on the seed to sale tracking software prior to be removed from the secured curing area. The laboratory employee will select and prepare several random samples from every batch sample in order to ensure the quality, purity, and consistency of dose through a statistical approach. The laboratory staff will then test each random sample for harmful microbiological contaminants, mycotoxins, heavy metals and pesticide chemical residue. In addition, each sample will also be tested for active ingredients including but not limited to cannabinoid profiling for the following: THC, THCa, CBD, CBDa, and CBN.

Under no circumstances shall cannabis batches awaiting contamination results and active ingredient analysis be included in a cannabis product or sold to a retail dispensary facility prior to the time that the laboratory has provided those results, in writing, to the dispensary. If samples from a batch are tested and do not fall within state accepted health and safety levels for any of the above- mentioned contaminants or any additional contaminants the state does not deem for distribution, it is the facility's policy to destroy and remove any contaminated product in a manner consistent with state compliance for the policy for disposal of green waste.

As soon as a batch sample passes the microbiological, mycotoxin, heavy metal and pesticide chemical residue test, the entire batch will be released for immediate

manufacturing, packaging and labeling for transport and sale to a dispensary facility. An electronic copy of all test results will be filed by laboratory staff for any batch that does not meet the standards set for microbiological, mycotoxin, heavy metal or pesticide chemical residue tests. The laboratory staff will also maintain a comprehensive record of test results and make them available to state and local officials, and or the public, as needed. The compliance manager will provide test results for each batch of cannabis used in any product purchased by a dispensary to that dispensary to be made available upon request.

#### 6. References

The independent testing lab we work with provides us guidelines for sample preparation that conforms to the state's regulations. The quality control manager maintains their source documents for preparing samples, along with the requisite forms that must accompany all samples. In the event of a question, the resource documents provided by the lab are helpful, and they also provide a toll-free number for questions.

# 7. Reporting

The quality control manager receives all lab reports for all samples sent out for testing. All lab reports are scanned and uploaded to our seed to sale tracking software, and all lab reports are also stored in a locked file cabinet in the facility manager's office.

# Standard Operating Procedure TESTS ON HARVESTED FLOWER

# 1. Purpose

The purpose of this SOP is to provide guidance on testing harvested flower before releasing it for public consumption.

#### 2. Scope

The scope of this SOP is for all employees involved in quality control and preparing samples for testing.

## 3. Prerequisites

All product that is grown in our vendor's facility is tested at a licensed laboratory, who provide a detailed analysis of the product and its strength. All employees who work in quality control must be capable of reading a laboratory report and understanding the specific tolerances allowed by the state.

# 4. Responsibilities

It is the responsibility of the quality control director to insure all employees under their direct supervision understand how the facility provides samples to the independent lab for testing.

#### 5. Procedure

After curing and before any processing or packaging, the processing manager shall make samples from each batch available to an independent laboratory for testing. All leaves and flowers of the female plant will be processed accordingly in a safe and sanitary manner as prescribed below:

- Well cured and generally free from seeds and stems;
- Free of dirt, sand, debris, and other foreign matter
- Free of contamination by mold, rot, fungus, and bacterial diseases;
- Prepared and handled on food grade stainless steel tables; and
- Packaged in a secure area

The sample shall be weighed, RFID scanned, and all data shall be recorded on Metro tracking software prior to being removed from the originating facility. The laboratory employee will select and prepare several random samples from every batch sample in order to ensure the quality, purity, and consistency of dose through a statistical approach. The laboratory staff will then test each random sample for harmful microbiological contaminants, mycotoxins, heavy metals and pesticide chemical residue. In addition, each sample will also be tested for active ingredients including but not limited to cannabinoid profiling for the following: THC, THCa, CBD, CBDa, and CBN. Under no circumstances shall cannabis batches awaiting contamination results and active ingredient analysis be included in a cannabis product or sold to a retail dispensary facility prior to the time that the laboratory has provided those results, in writing, to the cultivation management team. If samples from a batch are tested and do not fall within state accepted health and safety levels for any of the above-mentioned contaminants or any additional contaminants the state does not deem for distribution, it is the facility's policy to destroy and remove any contaminated product in a manner consistent with state compliance for the policy for disposal of green waste. As soon as a batch sample passes the microbiological, mycotoxin, heavy metal and pesticide chemical residue

test, the entire batch will be released for immediate manufacturing, packaging and labeling for transport and sale to a dispensary facility.

An electronic copy of all test results will be filed by laboratory staff for any batch that does not meet the standards set for microbiological, mycotoxin, heavy metal or pesticide chemical residue tests. The laboratory staff will also maintain a comprehensive record of test results and make them available to state and local officials, and or the public, as needed. The compliance manager will provide test results for each batch of cannabis used in any product purchased by a dispensary facility to that dispensary facility to be made available upon request.

### 6. References

The independent testing lab we work with provides us guidelines for sample preparation that conforms to the state's regulations. The quality control manager maintains their source documents for preparing samples, along with the requisite forms that must accompany all samples. In the event of a question, the resource documents provided by the lab are helpful, and they also provide a toll-free number for questions.

# 7. Reporting

The quality control manager receives all lab reports for all samples sent out for testing. All lab reports are scanned and uploaded to our seed to sale tracking software, and all lab reports are also stored in a locked file cabinet in the facility manager's office.

# Standard Operating Procedure STABILITY TESTING

# 1. Purpose

The purpose of this SOP is to provide guidance on stability testing products that have been released to the public.

# 2. Scope

The intended audience for this SOP is all employees involved in inventory processing, quality control, and retail sales.

# 3. Prerequisites

In order to perform stability testing at both pre-determined and random times, the batch from which the edibles or infused foods are created will be sampled, and stored in an air-tight, temperature-controlled vault. Employees must know how to remove a portion of the batch in process to create a reserve for stability testing and must understand how we prepare samples for lab testing, and how to interpret the results.

# 4. Responsibilities

The director of quality controls primarily responsibilities are stability testing, the preparation of samples, and interpreting the lab results. If there is an issue, the director of quality control must immediately provide the results and recommendations to the facility director in order to insure customer safety.

#### 5. Procedure

The director of quality control will separate a part of each batch of infused or edible product sufficient to perform stability testing at 6-month intervals. This is done for two reasons:

- 1. To ensure product potency and purity
- 2. Provide support for expiration dating

The director will insure that a sufficient amount of product is kept and properly stored, which will usually require an adequate amount (~7-14 grams) of each released batch of marijuana in order to achieve this frequency of testing. See preparation of samples instructions noted in previous content.

Sample Storage - The facility will retain a sample from each batch released. The sample will be sufficient enough to provide for follow-up testing if necessary and the sample will need to be properly stored for a minimum of one (1) year past the date of expiration of the batch.

Samples from each batch released to be retained for a long period of time will be vacuum-sealed to limit oxygen exposure to the marijuana as oxygen will degrade the sample quicker. Possible contamination will be tracked through the use of a Hazard Analysis Critical Control Point (HACCP) Plan. Critical control points will be identified, monitored and preventative procedures recorded throughout the production of marijuana products.

Certain shelf stability testing will be conducted on site. Shelf stability is the time that a product will retain throughout its period of storage and use, the same properties and characteristics that is possessed at the time of its packaging. Products and recipes will be tested and approved before production begins.

Shelf stability testing will cover the four areas of concern:

- 1. Chemical: The product retains its chemical integrity and potency, within specified limits.
- 2. Physical: The original physical properties, including appearance, palatability, odor, and wholesomeness are retained.
- 3. Microbiological: Resistance to microbial growth and product safety is retained according to specified requirements overall bacterial growth is maintained within acceptable levels.
- 4. Toxicological: No significant increase in toxicity occurs.

#### 6. References

The director of quality control keeps a detailed sampling plan in her office, along with the proper reporting forms, labeling materials, and RFID tags.

## 7. Reporting

All stability reporting is uploaded to our seed to sale tracking software database where reporting about batches and infused products are maintained.

# **Standard Operating Procedure**

#### **TESTING**

(heavy metals, pesticides, mold, microbial testing, moisture content)

### 1. Purpose

After curing and before any processing or packaging, the processing manager shall provide samples from each batch available to an independent laboratory for testing.

## 2. Scope

The scope of this SOP is for any employee working in the cultivation facility who provides testing samples to our outside vendor.

# 3. Prerequisites

After curing and before any processing or packaging, the processing manager shall make samples from each batch available to an independent laboratory for testing. The sample shall be weighed, RFID scanned, and all data shall be recorded on the seed to sale software prior to being removed from the secured curing area. The laboratory employee will select and prepare several random samples from every batch sample in order to ensure the quality, purity, and consistency of dose through a statistical approach.

# 4. Responsibilities

It is the responsibility of the employee preparing batches for testing to insure there are sufficient remains for future testing, and the employee will work with the intendent lab to insure random samples from each grown batch are tested without interference from the facility.

#### 5. Procedure

The sample shall be weighed, RFID scanned, and all data shall be recorded on the seed to sale software prior to being removed from the secured curing area. The laboratory employee will select and prepare several random samples from every batch sample in order to ensure the quality, purity, and consistency of dose through a statistical approach. The laboratory staff will then test each random sample for harmful microbiological contaminants, mycotoxins, heavy metals and pesticide chemical residue. In addition, each sample will also be tested for active ingredients including but not limited to cannabinoid profiling for the following: THC, THCa, CBD, CBDa, and CBN. Under no circumstances shall cannabis batches awaiting contamination results and active ingredient analysis be included in a cannabis product or sold to a retail dispensary.

If samples from a batch are tested and do not fall within state accepted health and safety levels for any of the above-mentioned contaminants or any additional contaminants the state does not deem for distribution, it is the facility's policy to destroy and remove any contaminated product in a manner consistent with state compliance for the policy for disposal of green waste.

As soon as a batch sample passes the microbiological, mycotoxin, heavy metal and pesticide chemical residue test, the entire batch will be released for immediate manufacturing, packaging and labeling for transport and sale to a dispensary

facility. An electronic copy of all test results will be filed by laboratory staff for any batch that does not meet the standards set for microbiological, mycotoxin, heavy metal or pesticide chemical residue tests. The laboratory staff will also maintain a comprehensive record of test results and make them available to state and local officials, and or the public, as needed. The compliance manager will provide test results for each batch of cannabis used in any product purchased by a dispensary facility to that dispensary facility to be made available upon request.

#### 6. References

Please review the independent lab's testing guide for providing samples which is found in the cultivation director's office.

# 7. Reporting

All lab reports are provided to the cultivation director and are uploaded to the cloud server. They are also placed in a testing log, and the information is also entered into the seed to sale software system.

# Standard Operating Procedure WATER SUPPLY AND TESTING PROTOCOLS

## 1. Purpose

The purpose of this SOP is to provide testing guidelines and other methods of insuring a safe water supply for the facility.

#### 2. Scope

The scope of this SOP is for any employee working in the cultivation facility responsible for performing water quality tests.

### 3. Prerequisites

All water quality tests will require two samples – one for our internal testing, and another to be sent to the quality control lab. All water test results will be added to the water test log book.

## 4. Responsibilities

It is the responsibility of the facility director to insure water is tested at proper intervals both through our own internal control and our outside lab as well.

#### 5. Procedure

**Water Quality Test(s)**—The facility will perform water quality tests on facility water every six (6) months at a minimum. A water sample from the cultivation facility will be sent to a water testing laboratory where an analysis of the water will be performed to determine what, if any, substances are in the water. A record of all water quality tests will be maintained on-site at the licensed premise within a file labeled "Water Quality Tests".

**Reverse Osmosis of Water** (RO System)—all water utilized for cultivation operations will be run through a state-of-the-art Reverse Osmosis (RO) water filtration system to ensure all contaminants have been removed from the water. The RO system will be designed according to the water quality test that will be performed at the facility as well as the RO system being designed to be able to adequately purify and supply the proper amounts of water for daily operations

As growers of cannabis, the facility carefully monitors total dissolved solids (TDS) which is the amount of solids dissolved in the water or any other solution that can't be removed with a standard filter. Electrical Conductivity (EC) is the measure of a solution's ability to conduct an electrical current. TDS/EC meters have two electrodes that, when placed in the water or nutrient solution, pass AC voltage between them. The amount of current that passes through the solution indicates the conductivity of the solution. The meter reads this current and converts it to a display that will allow you to either read the EC or TDS (parts per million, ppm) of the water or solution.

By determining the baseline TDS of our fresh water, we can later determine the strength of the nutrient solution we are going to mix. For example, if the tap water starts with a TDS of 600 ppm, and the fertilizer of choice suggests a dosage strength of 1200 ppm, we will know that the total TDS should come out to 1800 ppm. If we didn't know the baseline, we might stop at a TDS of 1200 ppm and, by doing so, give our marijuana plants only half of the required nutrients.

The pH (potential of Hydrogen) of our water or any other solution is the measure of its acid or alkali levels. When a solution has equal levels of acid and alkali molecules, then the solution is pH neutral. The pH scale runs from 0.0 to 14.0 where 7.0 is neutral, less than 7.0 is acidic, and levels above 7.0 are alkaline or base/basic solutions. Depending on the growing medium used, we want to stay in the slightly acidic range of 5.5 to 6.5. To keep our growing medium and root zone

at the correct pH, you need to keep the water or nutrient solution you are using at the correct pH. Contaminants in the water — whether naturally occurring, added by your municipal water supplier, or added when you mix in nutrients and fertilizers – will all affect the pH and may need to be corrected.

#### 6. References

Please refer to the filter changing SOP for removing, cleaning and inserting a new filter into the RO system.

## 7. Reporting

All filter changes, cleaning, and lab reports must be inserted into the Water Quality Testing Notebook, with copies provided to the facility director and upper management.

# Standard Operating Procedure PESTICIDE TESTING

#### 1. Purpose

The purpose of this SOP is to provide guidance for pesticide testing of all batches that are sent to an outside lab before being released to the public.

# 2. Scope

The scope of this SOP is for any employee involved in working with the independent testing lab in helping them to select, batch and label cannabis samples for pesticide and other testing.

### 3. Prerequisites

Pesticide applicators/registered employees will undergo required courses and testing to be certified by the state and will also be responsible recertification every 3 years. All pesticides applied will be approved by the FDA's National Organic Program and will be approved on the National List of allowed and prohibited pesticides and OMRI approved.

# 4. Responsibilities

The director of the facility is tasked with implementing the IPM system and monitoring the use of pesticides. All batch results for pesticides will be emailed to the production facility director.

#### 5. Procedure

Pesticide Application Documentation

Any facility that applies any pesticide or other agricultural chemical to any portion of a plant, water or feed used during cultivation or generally within the Licensed Premises must document, and maintain a record on its Licensed Premises of, the following information per state regulations:

- (a) Application Log.
- (i) The name, signature and Occupational License number of the individual who applied the Pesticide or other agricultural chemical;
- (ii) Applicator certification number if the applicator is licensed through the Department of Agriculture in accordance with the "Pesticides Applicators' Act".
- (iii) The date and time of the application;
- (iv)The EPA registration number of the Pesticide of any other agricultural chemical(s) applied;
- (v) Any of the active ingredients of the Pesticide or other agricultural chemical(s) applied;
- (vi)Brand name and product name of the Pesticide or other agricultural chemical(s) applied;
- (vii) The restricted entry interval from the product label of any Pesticide or other agricultural chemical(s) applied;
- (viii) The RFID tag number of the Retail Marijuana plant(s) to which the Pesticide or other agricultural chemical(s) were applied, or, if the Pesticide or other agricultural chemical(s) were applied to all plants throughout the Licensed Premises, a statement to that effect; and
- (ix)The total amount of each Pesticide or other agricultural chemical applied.

- (b) Application Summary Log.
- (i) The name of the individual who applied the Pesticide or other agricultural chemical;
- (ii) The date and time of the application;
- (iii) Brand name and product name of the Pesticide or other agricultural chemical(s) applied;
- (iv)The restricted entry interval from the product label of any Pesticide or another agricultural chemical(s) applied;
- (v) The Restricted Access Interval (REI);
- (vi) The expiration time of the REI; and
- (vii) The area to which the Pesticide or other agricultural chemical(s) were applied, or, if the Pesticide or other agricultural chemical(s) were applied to all plants throughout the Licensed Premises, a statement to that effect.

As soon as a batch sample passes the microbiological, mycotoxin, heavy metal and pesticide chemical residue test, the entire batch will be released for immediate processing manufacturing, packaging and labeling for transport and sale to a manufactured cannabis products facility or a dispensary facility. In order to comply with state regulations, all pesticides

regulated by the U.S. Environmental Protection Agency cannot have a concentration greater than 1.0 ppm.

## 6. References

Please refer to the literature supplied by our independent testing lab for pesticide and other levels monitored and tested for.

#### 7. Reporting

All pesticide testing is performed by an outside laboratory and their results are both emailed and snail mailed to the facility, where they are stored in the seed to sale database

# Standard Operating Procedure HIRING PROCEDURES & STANDARDS

## 1. Purpose

The purpose of this SOP is to provide guidance for the hiring procedure for new employees.

## 2. Scope

The scope of this SOP is for all human resource personnel to understand the hiring process for new employees, pay structure, positions available, etc.

## 3. Prerequisites

Anyone involved with HR must go through job specific training including personnel file confidentiality, workplace policies, job descriptions, pay rates, etc.

# 4. Responsibilities

It is the responsibility of the corporate trainer along with the director of human resources to train new hires working in personnel.

#### 5. Procedure

# **Hiring Plan**

The President and General Manager will evaluate hiring needs on an on-going basis. Hiring procedures include internal and external posting of the position, candidate interviews, reference checks, and background checks.

Applicants will be required to submit a written application for employment to ensure all applicants are evaluated equally in the initial stages of hiring. All offers will be contingent upon the successful completion of all required background investigations, including an iCORI, Responsible Vendor Training certification, and proof of employment eligibility in the U.S.

As a condition of employment, new agents must participate in new hire orientation, as well as security and diversion prevention training, and training specific to their job function from their manager. New hires will not discriminate based on race,

color, religion, sex, sexual orientation, national origin, age, disability or genetic information, and will not discriminate against a candidate who has participated in an employment discrimination investigation or lawsuit.

We are committed to building a professional environment for all our agents and are committed to complying with all laws and CCC regulations all while maintaining high standards of ethical conduct in dealings with our registered agents, customers, vendors and the community at large. We seek to hire individuals who are dedicated and motivated, resulting in advancement whenever possible. In order to promote job satisfaction and employee retention, we will deliver regular and relevant performance reviews, communicate clear performance expectations, link performance to compensation, and deliver incentives in a fair and consistent manner across the company.

# **Employee Handbook**

The Employee Handbook will contain the following headings, which covers in detail the personnel policy guidelines that will be initially introduced into the facilities:

- New Employee Policies
- Reference/background checks
- Time-Related Policies
- Compensation-Related Policies
- Personnel Records
- Conflicts of Interests
- General Confidentiality
- Professional Conduct
- Technology Policies
- Confidentiality of Records and Data
- Communications
- Health, Safety and Security
- Fire and Safety
- Reporting Accident
- Emergency Plan
- Smoking in the Workplace
- Violence-Free Workplace
- Employee Relations
- Open Communication
- Standard of Conduct General Policy
- Employee Responsibility
- Responsibilities of Supervisors, Managers, Directors
- Employee Conduct
- Problem Resolution

- Employee Benefits
- Discretionary Benefits
- Employee Assistance Program
- Holidays
- Vacation Policy
- Leave of Absence
- Medical Leave of Absence
- Sick Leave
- Funeral Leave
- Jury Duty and Witness Leave Time
- Unpaid Personal Leave
- Pregnancy Disability Leave, Rehabilitation Leave, Military Leave
- Benefits During Leave
- Ending Employment
- Termination

# **Employee Alcohol and Drug Abuse Policy**

Drugs and alcohol abuse are not permitted in the workplace at any time. The company acknowledges its obligation to take all reasonable steps to ensure the health and safety of its workers.

This policy provides for the testing of employees for drug/alcohol abuse, assisting employees who voluntarily seek help for their problems relating to alcohol and/or drugs, and educating employees on the dangers of drug and alcohol abuse.

This Drug and Alcohol Policy applies to all employees and may be extended to subcontractors. For the purpose of this policy, the following are prohibited:

- 1. Being impaired by alcohol and/or drugs while at work.
- 2. The possession of illicit drugs at the workplace or in company vehicles.
- 3. The presence in the body of illicit drugs (or other metabolites) while at work.
- 4. Refusal to submit to drug and/or alcohol testing, failure to report to a Company-designated facility for drugs and/or alcohol testing, or tampering or attempting to tamper with the test sample.

Employees who violate this policy are subject to disciplinary action up to and including termination of employment.

# **Smoke-Free workplace Policy**

Our company is a smoke-free environment in compliance with the Clean Air Act. Smoking and secondhand smoke are known to cause serious lung disease, heart disease and cancer. This policy will be implemented to provide a smoke-free

environment to all staff, customers, and visitors to keep a healthy workplace. This policy covers the smoking of any tobacco products, e-cigarettes or any other smoke producing products.

Smoking of any kind is prohibited by staff, customers, and visitors on the premises. Employees who violate this policy are subject to disciplinary action up to and including termination of employment.

# **Recruiting, Benefits, Hiring, Loss of Personnel**

The facility will properly train all of its employees before they are permitted to work in any operations. Prior to being offered an employment position with the facility, all potential applicants will be required to pass a background check to ensure the potential applicant does not have any criminal felony convictions or have been convicted of the crimes listed in the state's regulations and otherwise is of good moral character. The facility intends to offer competitive wages and salaries, as well as benefits packages that include paid time off and health insurance, to all employees. Exact compensation and benefits plans and packages are in the process of being developed. It is the facility's goal to pay salaries that are, at a minimum, equitable and commensurate with salaries paid for similar work within the labor market. Accordingly, positions will generally be classified and then assigned a salary range that defines a minimum and maximum pay rate. An employee's salary may advance within the salary range as the result of performance reviews, promotions, market conditions and other business considerations. Such increases in pay are considered merit adjustments which are not guaranteed and may vary in timing and degree from employee to employee.

In accordance with State legal requirements, employees will be compensated for hours worked in excess of forty (40) hours per week. Non-exempt employees will be paid one and one-half times their regular rate of pay for hours worked in excess of forty (40) hours in a workweek. Overtime pay is based on actual hours worked. Paid time off for holidays and vacations does not count as "hours worked" for overtime purposes. Any overtime hours worked by a nonexempt employee will be required to be approved in advance by the employee's supervisor. Non-exempt employees are not to work before, beyond or outside their normal working hours without such prior approval. Employees who fail to work scheduled overtime or who work overtime without prior authorization from a supervisor may be subject to disciplinary action, up to and including termination of employment.

Number of Employees—exact number of employees employed by the facility is to be determined upon deployment of operations and the establishment of personnel requirements; the breakdown of these requirements can be seen below within the job description section.

Type of Labor— The team at the facility will comprise skilled, unskilled, and professional workers. The various positions within the organization will call for different laborers with different skill sets.

Pay Structure— The facility will determine this upon deployment of operations and the establishment of personnel requirements. Employee compensation will be competitive with industry standards.

Background Checks— In accordance with 935 CMR 500.101(1)(a)1, All owners, employees and contractors that work for the company shall undergo a background check before permitted to work for the company. The information requested of each owner, employee and contractor will include:

- A. The individual's full legal name and any aliases;
- B. Social Security Number
- C. The individual's address;
- D. The individual's date of birth;
- E. An indication of whether the individual is or has been associated with the existing RMD and in what capacity;
- F. A photocopy of the individual's driver's license or other government-issued identification card;
- G. A CORI Acknowledgment Form, pursuant to 803 CMR 2.09: Requirements for Requesters to Request CORI, provided by the Commission, signed by the individual and notarized; and
- H. Authorization to obtain a full set of fingerprints, in accordance with M.G.L. c. 94G, § 21, submitted in a form and manner as determined by the Commission.

The information requested will also include:

- A. A description and the relevant dates of any criminal action under the laws of the Commonwealth, or another state, the United States or foreign jurisdiction, or a military, territorial, or Native American tribal authority, whether for a felony or misdemeanor including, but not limited to, action against any health care facility or facility for providing cannabis for medical or recreational purposes, in which those individuals either owned shares of stock or served as board member, executive, officer, director or member, and which resulted in conviction, or guilty plea, or plea of nolo contendere, or admission of sufficient facts;
- B. A description and the relevant dates of any civil action under the laws of the Commonwealth, another state, the United States or foreign jurisdiction, or a military, territorial, or Native American tribal authority, including, but not

- limited to a complaint relating to any professional or occupational or fraudulent practices;
- C. A description and relevant dates of any past or pending legal or enforcement actions in any other state against any board member, executive, officer, director or member, or against any entity owned or controlled in whole or in part by them, related to the cultivation, processing, distribution, or sale of cannabis for medical or recreational purposes;
- D. A description and the relevant dates of any administrative action, including any complaint, order or disciplinary action, by the Commonwealth, or like action by another state, the United States or foreign jurisdiction, or a military, territorial, or Native American tribal authority, including, but not limited to any complaint or issuance of an order relating to the denial, suspension, or revocation of a license, registration, or certification;
- E. A description and relevant dates of any administrative action, including any complaint, order or disciplinary action, by the Commonwealth, or a like action by another state, the United States or foreign jurisdiction, or a military, territorial, Native American tribal authority or foreign jurisdiction, with regard to any professional license, registration, or certification, held by any board member, executive, officer, director, or member that is part of the applicant's application, if any;
- F. A description and relevant dates of actions against a license to prescribe or distribute controlled substances or legend drugs held by any board member, executive, officer, director or member that is part of the applicant's application, if any; and
- G. Any other information required by the Commission.

Job Termination—all termination actions will follow standard procedures. Basic steps include:

- 1. Notify key personnel of job termination
- 2. Obtain all facility keys, ID badges or other company property
- 3. Disable/change all terminated key personnel facility security access codes or passwords
- 4. Notify required authorities of the job termination of the key personnel
- 5. Notify all remaining staff of the job termination of the key personnel and inform them of the conditions of termination (i.e. employee is no longer allowed on the premise and to notify police or other authorities if said employee returns, etc.)

- 6. Contact security vendor and monitoring company to notify them of the job termination of key personnel.
  - a. Remove terminated key personnel from any notification, contact or call lists.

Job Separation—at times key personnel may decide to part ways on their own accord. In such circumstances there will be some basic steps and procedures to follow in for job separations.

- 1. Obtain all facility keys, ID badges, or other company property
- 2. Disable/change all key personnel facility security access codes or passwords 3. Notify required authorities of the job separation of the key personnel
- 4. Notify all remaining staff of the job separation of the key personnel and inform them of the conditions of separation (i.e. mutual separation and key personnel are always welcome back at the facility under visitor status, employee is no longer allowed on the premise, and to notify police or other authorities if said employee returns, etc.)
- 5. Contact security vendor and monitoring company to notify them of the job separation of key personnel.
  - a. Remove key personnel from any notification, contact or call lists.

Replacement of Key Personnel Position—find and interview a suitable replacement for the position that was vacated. Key personnel positions will need to be filled as soon as possible by management without compromising the quality of potential candidates.

### 6. References

Please refer to the personnel manual found in the human resources office, and the training modules put together for vetting and hiring new personnel.

### 7. Reporting

All new hires must have personnel files, copies of which must be uploaded to our cloud server. All new hires should be placed immediately into the contact list as well.

# Standard Operating Procedure PERSONNEL FILES

## 1. Purpose

The purpose of this SOP is to provide guidance for the storage, updating and backup of personnel files.

## 2. Scope

The scope of this SOP is for all employees who have access to or update personnel files.

# 3. Prerequisites

Employees who have access to personnel files must have been vetted to do so and must follow all security protocols and specific training to ensure their security and confidentiality.

# 4. Responsibilities

It is the responsibility of the General Manager to ensure all records are properly annotated and securely stored.

## 5. Procedure

#### **Personnel Records**

Personnel Records are maintained as a separate category considering the importance of the background checks on employees as well as employee registration status. Personnel files will include job descriptions for each employee as well as organizational charts consistent with the job descriptions.

- Such records will be maintained for at least twelve (12) months after termination of the agent's affiliation with the company and will include, at a minimum, the following:
  - All materials submitted to the Commission pursuant to 935 CMR 500.030(2);
  - Documentation of verification of references;
  - The job description or employment contract that includes duties, authority, responsibilities, qualifications, and supervision;

- Documentation of all required training, including training regarding privacy and confidentiality requirements, and the signed statement of the individual indicating the date, time, and place he or she received said training and the topics discussed, including the name and title of presenters;
- A copy of the application that the company submitted to the CCC on behalf of any prospective employees/agents;
- Documentation of periodic performance evaluations;
- A record of any disciplinary action taken; and
- A notice of completed responsible vendor and eight-hour related duty training.
- A staffing plan that will demonstrate accessible business hours and safe workplace conditions;
- A plan describing how confidential information will be maintained.
- Personnel policies and procedures; and
- All background check reports obtained in accordance with 935 CMR 500.030.

Attendance at formal training classes will be mandatory and documented. Additionally, specific training on SOPs, including applicable laws and regulations, will be signed off by both the employee and a supervisor. This documentation will be retained in the employee's personnel file so that it can be audited by the compliance division. Human resource files and training documentation will be maintained in hard copy and an electronic environment for ease of interaction, retention, and inspection by the commission. Employment contracts will specify attendance at training classes, and in the event the employee does not complete the required training in the specified time, this would be grounds restricting their hours until the training is completed and ultimately dismissal. Personnel files will contain all information related to the hiring and/or employment of any individual who is or was employed by the facility.

#### 6. References

Please refer to the SOP's for evaluations and for other documents that become a part of all employee's personnel files.

### 7. Reporting

All personnel files are maintained by the director of human resources. The human resources director reports all appropriate information to payroll, our health insurer, and to other regulatory bodies entitled to receive employment information.

# Standard Operating Procedure RECORD KEEPING PROCEDURES

## 1. Purpose

The purpose of this SOP is to provide guidance on some of the logs and records to be kept by the dispensary.

## 2. Scope

The scope of this SOP includes all employees working in the facility, and all visitors, contractors, law enforcement, regulators, etc.

# 3. Prerequisites

Each employee will be taught the proper way to fill out logs and records, and how to properly store them and deliver them to the appropriate personnel.

# 4. Responsibilities

The director of the facility is responsible for insuring all logs and records are kept up to date, and stored for the proper statutory period.

### 5. Procedure

Pursuant to 935 CMR 500.105(1), the facility will continually update and maintain written operating procedures. The facility will also update and maintain any financial records in accordance with generally accepted accounting principles.

We will utilize the Metrc as well as a Point of Sale software system for tracking seed to sale inventory, financial records, and facility records, dispensary records and to integrate accounting records originated in the financial program. Payroll will be performed by an outside service, and adjusting entries will be imported into Metrc. We will be able to track any product that is sold or transferred to and from our facility. Our record keeping will include sales, seed-to-sale tracking and all other business components except for the following, which will be in an add on database:

- Internal Auditor Spot Counts
- Record Shredding Log
- Emergency Action Plan
- Security Logs
- Visitor Log

- Foreign Matter Inspection
- Shipping Records
- Corrective and Preventative Actions
- Chain of Custody Logs
- Employee Handbook/Training Log
- Sanitation Program
- Cannabis Destruction Records
- Waste Disposal Plan/Log
- Daily Opening/Closing Checklist
- End of Day Deposit Template
- Master Employee Scheduling Form
- Product Return Log
- Employee Applications
- Employee Discipline Reports

# The following personnel records will be maintained

- Job descriptions for each agent;
- A personnel record for each agent;
- A staffing plan that will demonstrate accessible business hours and safe conditions;
- Personnel policies and procedures;
- All background check reports obtained in accordance with 935 CMR 500.030.

# The following business records will be maintained:

- Assets and liabilities;
- Monetary transactions;
- Books and accounts;
- Sales records; and
- Salary and wages paid to each employee.

# Tracking/Logging Workflow and Pertinent Data

All workflow will be tracked and recorded for daily review by the facility manager. Logs may be utilized by designated employees to track workflow. In addition to logging, all information shall be entered into the seed to sale tracking software.

# Visitor Log

The company compliance manager is responsible for ensuring any authorized personnel visiting the facility use a visitor log. The visitor log will be located inside the main secured entrance to the facility.

# **Cleaning Log**

The facility manager is responsible for overseeing the use of a daily cleaning log to track cleaning within all zones of the facility.

# **Maintenance Log**

A facility maintenance log will be utilized to track maintenance and upkeep on all equipment within the facility.

#### 6. References

Please refer to the different logs maintained by the facility director for specific instructions for record keeping.

## 7. Reporting

All logs must be kept up to date, and all entries must be signed by the person making them.

# Standard Operating Procedure RECORD RETENTION POLICY

## 1. Purpose

The purpose of this SOP is to provide guidance on the facility's record retention policy, including where and how it is stored.

# 2. Scope

The scope of this SOP is for all employees who provide back office support and are responsible for the records maintained by the facility.

#### 3. Prerequisites

The prerequisites for reaching the security level where employees have access to the database, passwords, and physical hard copy includes original training and specialty training in back room procedures, record databases, and protocols for record retention/destruction. The facility director will maintain a list of all employees with access to the ability to purge records from the software system, and also who may designate records to be physically shredded.

# 4. Responsibilities

Only senior level employees may actually destroy records, and only upon clearance with the facility director, who will provide time frames for record destruction based on outside counsel's interpretation of the regulations.

#### 5. Procedure

Records and Documents Storage Retention

Unless otherwise specified, the facility will retain and maintain all records and duplicate sets of records for a minimum of six (6) years.

## Duplicate Records and Off-Site Storage

The facility will maintain duplicate sets of all records required by regulation. These duplicate copies of the facility's records will be maintained at a secure, off-site location. This location will only be disclosed to personnel with proper security clearance. The off-site record storage will be secured with a security alarm and surveillance system to ensure access is limited to authorized personnel only. The facility will maintain duplicate copies of all records at a secure storage facility within the state.

#### Waste Records

The facility will keep waste records for a minimum of three years.

### Reports

The facility can generate a list of the products and their specifications that have been offered for distribution. These reports are to be provided to the Department upon request.

- Reports can be created through the Metrc inventory control system.
- Within the inventory control system, the facility will be able to generate a list
  of all the products along with their specifications that were offered for
  distribution.

• This list can be generated for all products offered within specific date ranges.

#### Record retention

- The facility shall retain for a minimum of six years business operation records including but not limited to:
  - Inventory tracking including transport of marijuana and manufactured marijuana products;
  - Sales and compliance with any dispensing limitations;
  - Financial records including income, expenses, bank deposits and withdrawals, and audit reports;
  - Logs of entry and exit for facility; and
  - Employee records.

#### 6. References

Please refer to the outside counsel's report on record retention policies which is updated quarterly.

# 7. Reporting

Any and all changes to the record retention policy must be vetted by the facility director. If the policy is changed, a copy is circulated to all employees through our email listsery.

# Standard Operating Procedure MAINTAINING OF FINANCIAL RECORDS

## 1. Purpose

The purpose of this SOP is to provide guidance on the facility's maintaining of financial records policy, including where and how it is stored.

# 2. Scope

The scope of this SOP is for all employees who provide back office support and are responsible for the records maintained by the facility.

## 3. Prerequisites

The prerequisites for reaching the security level where employees have access to the database, passwords, and physical hard copy includes original training and specialty training in back room procedures, record databases, and protocols for record retention/destruction. The facility director will maintain a list of all employees with access to the ability to purge records from the software system, and also who may designate records to be physically shredded.

## 4. Responsibilities

Only senior level employees may actually destroy records, and only upon clearance with the facility director, who will provide time frames for record destruction based on outside counsel's interpretation of the regulations.

# 5. Procedure

Records and Documents Storage Retention

- Unless otherwise specified, the facility will retain and maintain all financial records and duplicate sets of records for a minimum of six (6) years.
- The following financial records shall be maintained:
  - Assets and liabilities;
  - Monetary transactions;
  - Books of accounts;
  - Sales records; and

- Salary and wages paid to each employee.
- The company will not use any software or methods to manipulate or alter sales data
- Monthly analysis of all equipment will be conducted to determine that no software has been installed that could be utilized to manipulate or alter sales data.
  - Records that these monthly reports have been conducted will be retained for a minimum of three (3) years.
- During these monthly inspections, if it is determined that software or other methods of have been used/utilized to manipulate or alter sales data, the incident will be reported to the Cannabis Control Commission immediately, as well as cooperate in any investigation, and take such other action directed by the commission.
- We will comply with 830 CMR 62C.25.1: Record Retention and DOR Directive 16-1 regarding record keeping requirements.
- We will establish separate accounting practices at the point of sale for marijuana and non-marijuana sales.
- This facility is not co-located, however if it were, we will maintain and provide the Cannabis Control Commission on a biannual basis accurate sales data during the six monthly immediately preceding this application for the purpose of ensuring an adequate supply of marijuana and marijuana products under 935 CMR 500.140(10).

# Duplicate Records and Off-Site Storage

The facility will maintain duplicate sets of all financial records required by regulation. These duplicate copies of the facility's financial records will be maintained at a secure, off-site location. This location will only be disclosed to personnel with proper security clearance. The off-site financial record storage will be secured with a security alarm and surveillance system to ensure access is limited to authorized personnel only. The facility will maintain duplicate copies of all records at a secure storage facility within the state.

Financial Record retention

# 6. Reporting

Any and all changes to the record retention policy must be vetted by the facility director. If the policy is changed, a copy is circulated to all employees through our email listsery.

# Standard Operating Procedures POSITIONS AND QUALIFICATIONS

#### **PRESIDENT**

**Role** - Develops the organization's vision, creates and implements policies, manages strategy development and monitors financials and actual production.

**Responsibilities** - The president is responsible for the overall performance of the company. (S)He monitors revenue and expenses, ensuring that resources are efficiently used, and is responsible for signing contracts with vendors and outside parties. The President hires high level staff and provides feedback on their performance. The president is responsible for strategy development, performance management, and public relations as well. Additionally, the president accepts fiscal responsibility and bottom line accountability for the company.

**Relationships** - The President sits at the top of the organizational hierarchy and has the directors of mission critical sections reporting to him or her. The President is responsible for the hierarchy to work as smoothly as possible all the way down the chain of command. The president reports to the board of directors of the company.

#### **GENERAL MANAGER**

**Roles** - Oversees day to day operations, ensuring standard operating procedures are adhered to.

**Responsibilities -** The General Manager is responsible for driving revenue goals while providing an outstanding customer experience while maximizing revenue goals, leading the management & development of the dispensary staff and ensuring compliance with all inventory, security, and system protocols. The GM is also responsible for forecasting inventory levels, ordering & receiving product, and maintaining accurate systems for regulatory reporting and sales analysis.

**Relationships -** The General Manager has direct authority over all staff in the dispensary and reports to the President of the company.

#### **DISPENSARY STAFF**

Roles - Performs all of the day to day tasks

**Responsibilities** - Dispensary staff are responsible for the following:

- Handling sales transactions and ensuring all required customer information is obtained (license, ID etc) and properly filed or stored for each purchase
- Executes internal policies and procedures in compliance with all Massachusetts and CCC rules and regulations, governing the adult use marijuana dispensary program
- Responsible for assisting in all sales operations related to dispensary: patient admissions, patient consultation, product dispensing, displays, keeping shelves stocked, and financial accounting for daily operations
- Responsible for assisting in Security Operating Procedure compliance
- Overseeing security for Product Delivery, parking lot and store/customer safety

**Relationships -** All dispensary staff report directly to the General Manager.

#### **INTERNAL AUDITOR**

**Roles** – The internal auditor provides a check and balance to the bookkeeper, the harvesting staff, and to the growing facility manager to ensure that all weights, cash, and product are accounted for, and that the reports produced for each are accurate. They will spot check each part of the operation to ensure there is no collusion, and to ensure that all safeguards and reporting mechanisms are functioning properly.

**Responsibilities** – The internal auditor is responsible for checking and cross checking the inventory, cash deposits and receipts, accounts payable and receivable, and insuring that a solid audit trail is available to compliance officials and other professionals engaged by the company.

**Relationships** – The internal auditor responds directly to the president, and also to any outside compliance, accounting and legal teams. The internal auditor has only one boss – the president.

### **SECURITY**

**Roles** – The security team is responsible for insuring the safety of the employees, any visitors, and the facilities themselves. They will patrol the grounds, observe through closed circuit cameras, and interface with management to help document any weaknesses found in the system.

**Responsibilities** – The security team is responsible for insuring that inventory is not removed from the premises without documentation, that employees are watched during the day to avoid theft, that cash is collected and drivers maintain different routes to prevent robbery, and interface with management as well as any experts hired by the company to prepare safety procedures.

**Relationships** - The security team reports to the facility manager and to the president of the company as well.

#### **MARKETING**

**Roles** – The marketing manager will work to achieve greater market share, make customers aware of our presence and products, and use traditional media and social networks to attract new customers as well as retain current customers.

**Responsibilities** – The marketing manager will create and monitor Facebook, Twitter, and other social network outlets to allow customers to find pricing and delivery times and policies for our products. The marketing manager will also be in charge of the web site and will update it with timely information to inform customers of new strains developed in our facility.

**Relationships** – the marketing manager will report directly to the president of the company.

# Standard Operating Procedure CPR TRAINING

# 1. Purpose

The purpose of this SOP is to provide guidance on CPR Training for all employees of the facility.

# 2. Scope

The scope of this SOP is for all employees. Training is a requirement for continued employment.

## 3. Prerequisites

All employees who have passed through their probationary employment phase will be given CPR training. During their original training, they will learn rudimentary first aid, but during their employment other emergency medical training will be offered.

# 4. Responsibilities

It is the responsibility of the director of human resources to insure all personnel are reminded of their obligation to take CPR training, and to help arrange classes on premises for it.

#### 5. Procedure

The American Heart Association's Heartsaver CPR AED Course has been updated to reflect new science in the 2015 American Heart Association Guidelines Update for CPR and Emergency Cardiovascular Care. This course which is taught regularly at our facility is used to provide CPR and use an AED in a safe, timely, and effective manner.

Heartsaver CPR AED Online is the eLearning portion of the Heartsaver CPR AED blended learning course and is designed to teach students the cognitive information needed for CPR and AED training. The Director of Human Resources assigns passwords to employees for online training. Upon successful completion of both portions of the course, students receive a Heartsaver CPR AED course completion card, valid for two years.

# After completing this course, employees of the facility will be able to:

- Describe how high-quality CPR improves survival.
- Explain the concepts of the Chain of Survival.
- Recognize when someone needs CPR.
- Perform high-quality CPR for an adult.
- Describe how to perform CPR with help from others.
- Give effective breaths by using mouth-to-mouth or a mask for all age groups.
- Demonstrate how to use an AED on an adult.
- Perform high-quality CPR for a child.
- Demonstrate how to use an AED on a child.

- Perform high-quality CPR for an infant.
- Describe when and how to help a choking adult or child.
- Demonstrate how to help a choking infant.

#### 6. References

The facility utilizes the information from the American Heart Association's website for construction of our inhouse CPR modules.

## 7. Reporting

All employees will be given attendance slips to sign, and will be awarded a completion certificate upon successful training in CPR.

# Standard Operating Procedure TRAINING PROTOCOLS & RECORDS

## 1. Purpose

The purpose of this SOP is to provide guidance on training for new employees, and documenting the training through handouts, video recordings, and entries into the employee's personnel records for completed modules.

## 2. Scope

The scope of the SOP is for anyone working at the facility as a registered agent.

## 3. Prerequisites

All employees must have gone through the training modules and documentation and be prepared to discuss and be tested on:

- a) Health, safety, and sanitation standards as required by the Cannabis Control Commission
- b) Security procedures
- c) Prohibitions and enforcement as described by state regulation
- d) Confidentiality and customer privacy
- e) Training on Commission Statutes and Rules and Other State and Local Laws and Regulations
- f) Training on Company Standard Operating Procedures
- g) Training on Detection and Prevention of Diversion of Cannabis
- h) Training on Security and the Company's Security System
- i) Training on Hazards and Safety and Emergency Procedures such as a Medical Emergency, Fire, Chemical Spill, Security and a Threatening Event.
- j) Training on Inventory Control and Record Keeping

## 4. Responsibilities

It is the responsibility of the corporate trainer to insure all modules necessary for successful employment have been taken by new employees, and the proper documentation including employee signatures on training materials, test or quiz results, and an actual video of the training session must be on file in each hire's personnel file.

#### 5. Procedure

The facility will utilize the operational experience and knowledge from its management employees and corporate trainer to provide extensive training and education for all registered employees. All facility employees will receive extensive training prior to commencing work in any facility.

Registered employees will be required to read the relevant state and county law pertaining to marijuana in order to have a general understanding of the laws and regulation with which that they must comply. Training retail and dispensing operations will be provided by our corporate trainer, training will also be provided from selected 3rd party security vendors, Metrc inventory control systems and POS vendors and other subject matter experts. Training will include an extensive hands-on approach and the use of Standard Operating Procedures (SOP's) and various other materials and methods as deemed appropriate.

The facility will utilize targeted training materials and programs for different operations. There will be specific training for registered employees involved in retail dispensing operations. Ongoing and cross-functional training will be continued as operations commence. All registered employees will also be required to receive training on general sanitary requirements. Registered employees will be required to read and agree to comply with the company Employee Handbook, SOP's, and other materials management deems necessary prior to commencing work in any of our facilities. Management will fully prepare facility staff on all aspects of the business before operations are commenced. Training and education will be all-encompassing, covering regulatory compliance, seed-to-sale tracking, point-of-sale training, dispensing, security and diversion prevention, health and safety protocols, sanitation, transportation, and organizational functioning operation. Registered employee training will cover but not be limited to the following:

- Retail Dispensing Operations SOP's
  - Standard Operating Procedures detailing and explaining the various daily operations, activities, tasks, and responsibilities associated with the retail dispensing operations.
- Log Sheets and Templates
  - Numerous log sheets and templates for proper record keeping and documentation for all operations.
- Responsible vendor training
- On-site training
- Initial job training
- Job shadowing
- Employee educational information

In addition to the in house training program, all owners, manager, and employees will be required to complete a Responsible Vendor Training program. These required training classes will be completed within 90 days of hire and employees must score 70% or higher. Course material includes, but is not limited to:

- a) Marijuana's physical effects on the human body
- b) Diversion prevention and prevention of sales to minors, including best practices
- c) Compliance with all tracking requirements
- d) Acceptable forms of identification
- e) Maintenance of records
- f) Incident and notification requirements
- g) Administrative and criminal liability
- h) License sanctions and court sanctions
- i) Waste disposal
- j) Health and safety standards
- k) Patrons prohibited from bringing marijuana onto licensed premises
- I) Permitted hours of sale
- m) Permitting inspections by state and local licensing and enforcement authorities
- n) Licensee responsibilities for activities occurring within licensed premises
- o) Privacy issues
- p) Prohibited purchases and practices

### 6. References

Please refer to the training manual which will contain:

- 1. A new-hire orientation training section All new employees will go through an orientation training before starting their employment. The training manual will include an orientation section containing a review of all company policies, such as drug-free workplace rules and confidentiality requirements. This phase of training will also include an orientation to the SOP system and how to use it on the job.
- 2. Laws and Regulations: This section of the training manual will include critical laws and regulations the Company and employees are subject to. Certain of these laws and regulations will also be incorporated into the company's SOPs.
- 3. SOP training curriculum -The training manual will include a comprehensive copy of the Company's SOPs. The primary training curriculum for processor agents for the performance of their duties will be the SOPs themselves. The SOPs will have an administrative section which will include a signature line for employees and managers to indicate proficiency. This documentation will go into the employee's files to be available for audit and for inspection by the commission.
- 4. Detection and prevention of diversion This section of the training manual will be created with the assistance of our professional security consultant. They will also develop the security plan for the company and will perform training sessions for the employees.
- 5. Processor Facility Security This section of the training manual will be created with the assistance of our professional security consultant. They will also develop the security plan for the company and will perform training sessions for the employees.
- 6. Safety and emergencies This section of the manual will be created with the assistance of our security consultants, processor consultants and local fire

and safety agencies. All employees will be trained on emergency situations and periodic drills will be performed to ensure preparedness.

7. Inventory Control - The training manual will include a section that provides an overview of inventory control. The inventory control system is a third-party software system which will have a comprehensive user manual. This user manual will be retained onsite and will be available for inspection at all times by the commission.

# 7. Reporting

All training materials and results from any quiz or exam will be placed in the employee's personnel file.

# Standard Operating Procedures EMPLOYEE SAFETY TRAINING

# 1. Purpose

The purpose of this SOP is to provide guidance for the safety training given in the facility for all employees.

## 2. Scope

The scope of this SOP is for all employees of the facility without exception.

## 3. Prerequisites

All employees in their initial training go through multiple modules on employee safety, personal protective equipment uses, storage and cleaning, and other training for specific mechanical and other equipment used in the facility.

# 4. Responsibilities

Initial safety training is the responsibility of the facility director, the corporate trainer, and all staff mentors. Every employee must have been given the safety training modules and passed the accompanying exam. All employees go through recurrent safety training biannually.

#### 5. Procedure

State and Federal regulations require employers to provide a workplace free from serious recognized hazards. In order to accomplish safety training, the facility will do the following:

- Make sure employees have and use safe tools and equipment and properly maintain this equipment.
- Use color codes, posters, labels or signs to warn employees of potential hazards.
- Establish or update operating procedures and communicate them so that employees follow safety and health requirements.
- The facility will provide safety training in a language and vocabulary workers can understand.
- Since the facility has hazardous chemicals in the workplace we have developed and implemented a written hazard communication program and we have trained employees on the hazards they are exposed to and proper precautions (along with the relevant of safety data sheets).
- Provide medical examinations and training
- We have posted, at a prominent location within the workplace, a poster informing employees of their rights and responsibilities.
- Keep records of work-related injuries and illnesses.
- Provide access to employee medical records and exposure records to employees or their authorized representatives.
- The facility will never discriminate against employees who exercise their rights under the Act.

#### 6. References

The facility models its safety requirements after industry best practices.

## 7. Reporting

All safety training must be documented through video recording, and having employees sign a log sheet for each class attended.

# **Standard Operating Procedure**

## **EMPLOYEE TRAINING**

## 1. Purpose

All employees must undergo and pass a two-week training course prior to active employment and being assigned scheduled hours. Additionally, they must successfully pass a Responsible Vendor Program with the first 90 days of employment as well as receive a minimum of 8 hours of ongoing training annually, in compliance with 935 CMR 500.105(2).

# 2. Scope

Our employee-training curriculum will provide critical procedures and instruction to employees to ensure all systems are in place to produce cannabis safely. These systems also ensure that every employee understands how to implement these systems accurately. In addition, there are sanitation, product quality, and quantity accuracy checkpoints to ensure that errors or problems are caught and remedied long before customers receive any product.

## 3. Prerequisites

All employees will be extensively trained and validation techniques will be utilized for ensuring continued competency. Employees are required to follow all safety signage, regulatory guidance and GMP's to ensure a safe, clean and sustainable working environment.

## 4. Responsibilities

The facility manager and the corporate trainer are responsible for insuring the attendance and requisite test of employee knowledge before allowing them to be placed on the work schedule.

#### 5. Procedure

## Training and education

In addition to the Company's mandatory training on security, standard operating procedures, and other standard requirements, the Company will provide specialized training for each position. The Company commits to setting a high bar for its products, which requires treating and training employees well. Training and education for all personnel will be the cornerstone of the operations success through dedicated programs for employees so they are prepared to consistently operate at the highest industry standards. In addition, the Company will develop policies that support furthering the educational attainment of employees.

## **Personnel training**

- 1. Manufacturing, packaging, labeling and holding operations must:
  - a. Ensure that each person engaged in the operation has the education, training, and experience, or any combination thereof, to enable that person to perform all assigned functions;
  - b. Provide personnel with training in the applicable requirements of this part; and
  - c. Maintain records of any training provided to personnel for the performance of all assigned functions.
- 2. Personnel training should include:
  - a. Instructions regarding regulatory inspection preparedness and lawenforcement interactions; and
  - b. Information on U.S. federal, state and local laws, regulations, and policies relating to individuals employed in these operations, and the implications of these for such personnel.

All employees will also attend training sessions on the following:

- State regulations.
- Confidentiality and Privacy
- Marijuana Strains, Treatments, and Usage.
- The facility's operation manuals.
- Standard Operating Procedures (SOPs and applicable forms)

Employees must also display familiarity with the following:

- Retail Dispensing Operations SOP's.
  - Standard Operating Procedures detailing and explaining the various daily operations, activities, tasks, and responsibilities associated with the facility's retail dispensing operations.
- Log Sheets and Templates
  - Numerous log sheets and templates for proper record keeping and documentation for all operations including cultivation, MIP, and dispensing.
- Responsible vendor training.
- On-site training.
- Initial job training.
- Job shadowing.
- Employee educational information

In addition to the in house training program, all owners, manager, and employees will be required to complete a Responsible Vendor Training program. These required training classes will be completed within 90 days of hire and employees must score 70% or higher. Course material includes, but is not limited to:

- a) Marijuana's physical effects on the human body
- b) Diversion prevention and prevention of sales to minors, including best practices
- c) Compliance with all tracking requirements
- d) Acceptable forms of identification
- e) Maintenance of records
- f) Incident and notification requirements
- g) Administrative and criminal liability

- h) License sanctions and court sanctions
- i) Waste disposal
- j) Health and safety standards
- k) Patrons prohibited from bringing marijuana onto licensed premises
- I) Permitted hours of sale
- m) Permitting inspections by state and local licensing and enforcement authorities
- n) Licensee responsibilities for activities occurring within licensed premises
- o) Privacy issues
- p) Prohibited purchases and practices

#### 6. References

Please refer to job descriptions and original training material for further understanding of this SOP.

## 7. Reporting

All training must be documented with attendance taken, a video recording of the actual classroom during training, and a copy of the content presented. The results of any training quizzes or exams must be placed in the employee's personnel file.

## **Z&T Inc. Diversity Plan**

Z&T Inc. is committed to creating a culture of creativity and inclusion. These principles guide how we build our teams, cultivate leaders and create a company that's the right fit for everyone involved.

These diversity goals will be reviewed and documented on an annual basis starting one year from admittance of the provisional license. Documentation of the results of these reviews will be stored for a minimum of three (3) years and will be available for the CCC's review upon request.

**Measurable Goal:** Increase the number of staff, including minorities, women, veterans, people with disabilities, and LGBTQ+ at our dispensary by giving all of our employees job satisfaction and the proper training required to succeed. Z&T Inc. staff will be comprised of at least fifty percent (50%) of the above listed demographics by the end of year 1.

Z&T Inc. will hire the following:

- 50% women
- 20% minorities.
- 10% veterans,
- 5% persons with disabilities, and LGBTQ+

**Metrics:** Z&T Inc. will count the number of individuals hired who are women, minorities, and persons with disabilities. This number will be assessed from the total number of employees to ensure that 50% of all individuals hired fall within this goal.

How we are going to get there:

- 1. Program 1 Z&T Inc. will post monthly advertisements to the Worcester Telegram & Gazette, stating that the dispensary is specifically looking for women, minorities, and persons with disabilities to hire.
- 2. Program 2 Partner with Veterans Inc placement agency in Worcester to hold biannual job fairs in an effort to give veterans a chance to work in the cannabis industry.
- 3. Program 3 Distribute monthly internal workplace newsletters that encourage current employees to recommend individuals falling into the minority demographic for employment.

#### Attestation:

1. Z&T Inc. acknowledges and is aware, and will adhere to, the requirements set forth in 935 CMR 500.105(4) which provides the permitted and prohibited advertising, branding, marketing, and sponsorship practices of every Marijuana Establishment; and

with respect to limitations on ownership or control or other applicable state laws.	